

# **City of Shelby, North Carolina Fair Housing Complaint Procedure Fair Housing, It's the Law**

The City of Shelby is committed to furthering fair housing efforts by promoting fair and equal housing opportunities for its residents. The City encourages potential homeowners and renters to be aware of their rights under the National Fair Housing Law.

Title VIII of the Civil Rights Act of 1968, as amended, prohibits discrimination against any person on the basis of race, color, religion, sex, disability, familial status or national origin in the sale or rental of units in the housing market.

1) Any person or persons wishing to file a complaint of housing discrimination in the city may do so by informing the city Planning & Development Services Director of the facts and circumstance of the alleged discriminatory acts or practice.

2) Upon receiving a housing discrimination complaint, the city Planning & Development Services Director shall acknowledge the complaint within 10 days in writing and inform the Rural Economic Development Division and the North Carolina Human Relations Commission about the complaint.

3) The city Planning & Development Services Director shall offer assistance to the Commission in the investigation and reconciliation of all housing discrimination complaints which are based on events occurring in the city.

4) The city Planning & Development Services Director shall publicize in the local newspaper, with the TDD#, who is the local agency to contact with housing discrimination complaints.

Walter Scharer

Planning & Development Services Director

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