



NATURAL GAS SAFETY

City of Shelby
Energy Services
P.O. Box 207
Shelby, NC 28151-0207
704-484-6866
cityofshelby.com

Natural gas is odorless. A chemical called Mercaptan is added that gives natural gas a bad smell, just like rotten eggs! If you ever think you are smelling this, it could be a natural gas leak so follow these steps:



- Leave your house
- Do not light a match
- Do not turn lights on or off
- Do not use a phone inside the house
- Call 911 immediately from a neighbor's house or when you are safely outside and we will send someone to investigate the problem.



It's important to call 811 before doing any project that requires digging. Buried utility lines could be damaged if digging occurs before calling. Not only is it a smart decision to call 811, it's also the law and the service is FREE!

We want you to play it safe when it comes to natural gas. Know what natural smells like and what to do. Call 911 immediately if you suspect a gas leak and always call 811 before doing any digging.



For more information about natural gas safety, call the City of Shelby or visit our website today.

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