



Cyber Attack  
03/18/20

**Statement Draft:**

After receiving notice of a cyber-malware attack late Wednesday, March 18, the City of Shelby is now in the recovery process. We are uncertain at this time of how long the recovery process may take, but we are diligently working to correct the issue as soon as possible.

Investigators are currently working to assess our system, but at this time, it appears that personal information of our employees or customers has not been compromised.

The City's computer systems are currently down, however, there has been no impact to public safety or the 911 center.

As we have new information, we will share it with our employees and the public. Look for updates on the City's Facebook page, and on our website at [cityofshelby.com](http://cityofshelby.com).

Thank you in advance for your patience as we navigate through this situation. If you have any questions, feel free to contact our Public Information Officer at 704-418-9097.