



Public Notice



Effective immediately, all City offices will be closed to the public until further notice, with the exception of the Shelby Police Department. This notice affects City Hall, the Utilities Operation Center, Public Works, Housing Department, Planning Department, City Parks, the airport, and the Shelby Fire Department. We will continue to post updates to our website at cityofshelby.com and to the City's Facebook page.

SERVICES:

All rolling services such as garbage collection, utilities, fire and rescue, and public safety and building inspections will continue on a normal basis unless notified otherwise.

PAYMENTS:

Payments for utility bills can be made by placing your payment in our convenient drop box located on the backside of City Hall at 300 S. Washington Street, Shelby, NC 28150, or by mailing your payment to PO Box 207, Shelby, NC 28151. Please make sure to include your name, address, phone number and account number with your payment.

QUESTIONS:

Please direct questions or concerns to the following departments:

- Customer Services 704-484-6866 Monday-Friday 8 a.m. - 5 p.m.
- City Administration 704-484-6800 Monday-Friday 8 a.m. - 5 p.m.
- Human Resources 704-669-6665 Monday-Friday 8 a.m. - 5 p.m.
- City Parks & Recreation 704-484-6811 Monday-Friday 8 a.m. - 5 p.m.
- Planning Department & Building Inspections 704-484-6829 Monday-Friday 8 a.m. - 5 p.m.
- Shelby Police Department 704-484-6845 Non-emergency number (Please call to obtain records such as police reports, as these can be emailed.)
- Shelby Fire & Rescue 704-484-6835 Non-emergency number