HOW TO READ YOUR CITY OF SHELBY UTILITY BILL

A Check this area for important messages from the City of Shelby. The City of Shelby will use this area to share updates each billing cycle, **including cutoff dates for past due balances**.

B Key account information including Account Number, Due Date, Total Amount Due, and any Past Due Balance will be displayed here.

C This area provides information on your usage. You will find meter readings and historical read dates to help you analyze your usage habits. This information is helpful for conservation purposes and in alerting you to possible excessive usage.

D Individual charge details are displayed in the center of your bill. Any charges related to a previous balance would be detailed at the top of this section.

E This is the Total Amount Due, including any past due charges carried over from the last billing cycle.

F You will find the detachable payment stub at the bottom of your bill. Detach this section and return it with your payment. The address on the front of this paystub must be visible through the window on the return envelope when the payment is mailed.

G Be sure to check the reverse side of your bill for additional important information.

Any Questions? Call 704-484-6866
A Customer Service Representative will be happy to answer them.

Shelby NORTH CAROLINA
Post Office Box 207 • Shelby, NC 28151-0207
300 S. Washington St.

A — MESSAGES:
Save time and money! Sign up for the City of Shelby's automatic bank draft program! How do I enroll? Fill out a bank draft authorization form, which can be found online at cityofshelby.com. Mail form with a voided check or include the form and voided check with your next payment.
A $10.00 LATE PENALTY WILL BE ADDED TO OUTSTANDING BALANCES AT 5PM ON THE DUE DATE.

B

Bill Type	Account Number	Bill Date	Due Date	Total Amount Due	Past Due Balance
REGULAR	3120580-102	02/21/2022	03/22/2022	275.14	0.00

Pay online at www.cityofshelby.com

CITY OF SHELBY
Office (704) 484-6866

Account Number	Name	Service Address	
3120580-102	RACHEL BRUCE	1967 ALFRED LANE	

C

Meter Number	Read Dates Present	Read Dates Previous	Billing Days	Code	Meter Readings Present	Meter Readings Previous	Multiplier	Usage	Units	Unit Description
WTR/SWR: 0000020778	02/14/2022	01/13/2022	32	MR	3848	3845	1	3	Mgallons	1000 gallons
GAS: 0004506009	02/14/2022	01/13/2022	32	MR	1646	1505	1	141	CCF	100 cubic ft

BILLING SUMMARY

Previous Balance as of 01-20-22	$134.00
Payments as of 02-21-22	($134.00)
Adjustments as of 02-21-22	$0.00
Past Due Balance as of 02-21-22	$0.00
Current Charges as of 02-21-22	$275.14
Account Balance	$275.14

Always call 811 before you dig, know what's below!

USAGE HISTORY

Month	Days	Electric kWh	WTR / SWR M GAL	Gas CCF
02-2022	32		3	141
01-2022	30		3	63
12-2021	34		3	67
11-2021	27		3	18
10-2021	30		2	0
09-2021	29		3	0
08-2021	32		5	0
07-2021	30		3	0
06-2021	33		3	1
05-2021	29		2	8
04-2021	30		4	25
03-2021	28		5	57
02-2021	33		6	104

D

PREVIOUS BALANCE	134.00
PAYMENT 02/18/2022	-134.00
	Charges
WASTE DISPOSAL FEE	12.13
RESIDENTIAL WATER CITY	21.60
SEWER SERVICE CITY	34.30
STORMWATER CHARGE	2.50
NATURAL GAS RESIDENTIAL	191.22
NC GAS SALES TAX 7.0%	13.39
CURRENT ACTUAL CHARGES	**275.14**

E

TOTAL AMOUNT DUE	**275.14**

Please detach lower portion and return with payment

F
Pay online at www.cityofshelby.com
Telephone: 704-484-6866
Fax: 704-669-6607

CITY OF SHELBY
P.O. BOX 207
300 S. WASHINGTON ST.
SHELBY, NC 28151-0207

BANK DRAFT
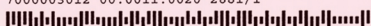Bank draft and credit card plan accounts will be processed on the due date.

Customer Number	Account Number
001346859	3120580-102

Due Date	Total Amount Due	Past Due Balance
03/22/2022	275.14	0.00

Service Address	Amount Enclosed
1967 ALFRED LANE	

SCAN HERE TO PAY AT KIOSK

SHE0221A 2881 1 AV 0.426
7000003012 00.0011.0020 2881/1

RACHEL BRUCE
1967 ALFRED LANE
SHELBY NC 28150-7059

MAKE CHECK PAYABLE AND REMIT TO:

CITY OF SHELBY
PO BOX 207
SHELBY, NC 28151-0207

003815800200000134000