

# CITY OF SHELBY FEES SCHEDULE



Adopted: June 5, 2023  
Effective: July 1, 2023

Prior Revisions:

July 1, 2023	Annual
July 1, 2022	Annual
November 15, 2021	Elec & Gas
August 16, 2021	Cust. Serv.
July 19, 2021	Water
July 1, 2021	Annual
March 1, 2021	Electric
February 1, 2021	Park Tourn.
July 1, 2020	Annual
July 1, 2019	Annual
February 4, 2019	Hanna Park
July 1, 2018	Annual
July 1, 2017	Annual
March 21, 2017	Golf
March 18, 2016	Gas
October 1, 2016	Electric
July 1, 2016	Annual

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**Effective July 1, 2020**  
Replaces schedule effective 7/1/2019

**SHELBY-CLEVELAND COUNTY REGIONAL AIRPORT**

SERVICE

FEE

Fuel (Av-Gas 100LL and Jet-A with Prist)

Posted price in terminal is adjusted with market pricing

Aircraft Hangar Rental (50'x75' or 100'x100' Box Hangar)

Single Engine	Monthly	\$200.00
	Daily	\$25.00
Twin Engine	Monthly	\$300.00
	Daily	\$50.00
Turbine Engine (Less than 10,000 lbs.)	Monthly	\$500.00
	Daily	\$75.00
Turbine Engine (Greater than 10,000 lbs.)	Monthly	\$750.00
	Daily	\$100.00

Aircraft Hangar Rental (T-Hangar)

Single T-Hangar Unit (41'6" Door)	Monthly	\$250.00
	Daily	\$30.00
Single T-Hangar Unit (44'6" Door)	Monthly	\$275.00
	Daily	\$35.00
T-Hangar Storage (with Bay Door)	Monthly	\$250.00
T-Hangar Storage (without Bay Door)	Monthly	\$200.00

Aircraft Tie Down	Monthly	\$45.00
	Daily	\$10.00
Vehicle Parking Fees	Monthly	\$20.00
(Applies to approved automobiles left on airport premises)		
After Hours Call Out (1 hour minimum charge)		\$45.00 per hour
Ground Power Unit (GPU)	1-4 hours	\$40.00
	Each additional hour	\$10.00
(GPU fee waived for 1-4 hours with a 100 gallon fuel purchase)		

#### Conference Room Rental Rate

\$20.00 hourly up to 4 hours. After 4 hours \$100.00 per day.

(Use of catering area additional \$25.00 per day).

(Electronic Equipment Usage additional \$25.00 per day)



**Effective July 21, 2022**  
Replaces schedule effective 7/20/2020

**MISCELLANEOUS FEES**

Special Event Application	\$20.00 per event
Copy of Police Accident Report	\$1.00 each
Fingerprint Card	\$5.00 per card
Additional or New Roll Out Sanitation Cart Delivered	\$76.37 per cart
Sidewalk Café Permit	\$50.00 per year
Sidewalk Vendor/Temporary Food Establishment	\$50.00 per year
Taxi Cab Permits	\$15.00 per initial permit \$10.00 per renewal permit
Public Records Requests – copies *	\$.25/page
Public Records Special Service Charges *	\$33.00/hour in excess of 4 hours

\*Prepayment of fees is required if estimated costs will exceed \$100



**Effective February 1, 2021**  
Replaces schedule effective 7/1/2020

**PARK & RECREATION FEES**

**Youth Athletic Programs User Fees**

<b>Sport</b>	<b>City/Other</b>
Basketball	\$25/\$50
Softball	\$25/\$50
Baseball	\$25/\$50
Baseball/Softball Second Season	\$25/\$50
If played summer	\$10
Football	\$50
Cheerleading	\$25/\$50
Tennis Lessons	\$20/\$35 (2 weeks)

**Youth Athletic Admission Fees**

<b>Sport</b>	<b>Fee</b>
Football Games	\$1.00
Basketball Games	\$.50
Baseball Tournament Games	\$2.00 Adult \$1.00 Student

**Adult Athletic Program User Fees**

<b>Sport</b>	<b>City/Other</b>
Softball	\$10/\$25
Basketball	\$10/\$25
Adult Golf Lessons	\$40/\$60 hourly

### **Aquatics Fees**

<b>Program/Use</b>	<b>City/Other</b>
Youth Daily	\$3.00 All
Adult Daily	\$4.00 All
Senior Daily	\$3.00 All
Youth Summer Pass	\$50/\$100
Adult Summer Pass	\$60/\$120
Senior Summer Pass	\$50/\$100
Family Summer Pass	\$150/\$300
Group Lessons	\$20/\$30 (2 weeks)
One on One Lessons	\$30/\$40 (2 weeks)
Mom & Tots	\$30/\$40 (2 weeks)
Lap Swim	\$2.00/\$3.00

### **Aerobics**

	<b>City/Other</b>
Land Aerobics & Zumba	\$15/\$25 per month
Water Aerobics	\$2/\$3 per day

### **Amusements**

	<b>Fees</b>
Carrousel	50 cents
Train	50 cents

### **Summer Day Camp**

	<b>City/Other</b>
Base Fee	\$90/\$120 Per Week
Holly Oak Summer Activity Program	\$25/\$35 Per Week

### **Facility Rental Fees\*\***

	<b>City/Other</b>
City Park Gym (no admission charged)	\$25/\$40 per hour – 3 hr. minimum
City Park Gym (admission charged)	\$40/\$50 per hour – 3 hr. minimum
Holly Oak Gym (no admission charged)	\$25/\$40 per hour – 3 hr. minimum
Holly Oak Gym (admission charged)	\$40/\$50 per hour – 3 hr. minimum
City Pavilion	\$40 per hour – 3 hr. minimum
Aquatics Center	\$100/\$150 per hour – 2 hr. minimum
Aquatics Party Area	\$15/\$25 per hour – 2 hr. minimum
Aquatics Conference Room	\$20/\$30 per hour
Carrousel	\$60/\$75 per hour – 2 hr. minimum
Train	\$60/\$75 per hour – 2 hr. minimum
CP Meeting Room	\$20/\$30 per hour
Tennis Courts	\$10/\$20 per hour
Outdoor Volleyball	\$10/\$20 per hour

Croquet Court	\$10/\$20 per hour
Horse Shoe Pits	\$10/\$20 per hour
Thompson Garden	\$75/\$100 per day
Holly Oak Old Center	\$75/\$100 per day
CP Scout Hut	\$75/\$100 per day
Civitan Picnic	\$30/\$50 per ½ day
Jaycee Picnic	\$30/\$50 per ½ day
Holly Oak Picnic	\$30/\$50 per ½ day
Optimist Park Picnic	\$30/\$50 per ½ day
Sports field (hour) – Non-tournament	\$25/\$40 per hour
Sports field (full day) – Non-tournament	\$150/\$200 per day
Sports field (weekend) – Non-tournament	\$300/\$400 Sat & Sun
Sports field Lights (hour) – Non-tournament	\$10/field per hour
Dogwood Shelter	\$30/\$50 per ½ day
Willow Oak Shelter	\$30/\$50 per ½ day
Cherry Shelter	\$30/\$50 per ½ day
Crepe Myrtle Shelter	\$30/\$50 per ½ day
Elm Shelter	\$30/\$50 per ½ day
Deer Track Shelter	\$30/\$50 per ½ day
Magnolia Pavilion	\$20/\$30 per hour – 3 hr. minimum

\*\* Other fees may be applicable depending on the type of event being held.

<b>Tournament Fees</b>	<b>Day 1</b>	<b>Day 2</b>
One Sports Field	\$200	\$150
Two Sports Fields	\$250	\$200
Three Sports Fields	\$375	\$300
Four Sports Fields	\$500	\$400
Five Sports Fields	\$625	\$500
Six Sports Fields	\$750	\$600
Seven Sports Fields	\$875	\$700

Includes:

Initial Field Preparation

Lights

One Staff person

Additional Fees:

Additional Field Preparation \$25/field

Additional Staff \$18/hour

Security \$25/hour

Hourly Rental \$25/hour

- 20 or more teams = 20% discount of Total Fee



	<b>Cemetery Fees</b>	<b>City/Other</b>
Lot		\$700/\$1,400

	<b>Golf</b>	<b>City/Other</b>
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**Effective July 1, 2022**

Replaces prior fees effective 3-21-2017

Daily Fee Pricing:

Green Fee Weekdays – daily	\$9/\$11
Green Fee Weekends & Holidays - daily	\$11/\$13
Cart Weekdays – 9 holes	\$5
Cart Weekdays – 18 holes	\$9
Cart Weekend & Holidays – 9 holes	\$5
Cart Weekend & Holidays – 18 holes	\$9

Membership Fee Pricing:

Rounds:	<b>City/Other</b>
Unlimited Annual Rounds	\$300/\$375
Unlimited Family	\$500/\$640

Lessons and Classes:

Adult Golf Lessons	\$20/\$30 hourly
Youth Golf Lessons	\$15/\$25 hourly
First Tee	\$60 per session

**Membership Rewards include:**

- Play **FREE** on your birthday, includes cart (With Valid ID)
- 14-day advanced tee time reservations
- 1 Free 10-minute lesson included
- 10% discount on merchandise purchases\*
- Refer a friend to purchase a Full Membership and receive a **FREE** Round of Golf



**Effective July 1, 2019**  
Replaces schedule effective 7/1/2014

## **PERMIT FEES**

### **New Construction Residential & Commercial Building Permits**

Cost of total construction at \$115 sq. ft. Commercial or \$85 sq. ft. Residential or the owner's valuation whichever is greater multiplied by 0.004 = the permit fee.

### **Solar Construction**

Permit fee is calculated as \$5 per every \$1,000.00 of project cost or 5% of the project cost.

Renovation Permit	\$100 Base Fee, plus \$.30/sq. ft.
Moving Permit	\$60.00
Demolition Permit	\$60.00
Manufactured Homes	\$300.00
Accessory Structures 400 sq. ft. or less	\$125.00
Accessory Structures 400 sq. ft. or greater	\$200.00
Swimming Pool	\$125.00
Electrical Permit	\$50.00
Plumbing Permit	\$50.00
Mechanical Permit	\$50.00
Gas Piping Permit	\$50.00
Insulation Permit	\$50.00
Re-inspection Fee	\$100.00
Min. Bldg. Permit Fee	\$100.00
Work started without permit	double the normal fee

Minimum Housing fees will consist of all costs accrued by the City of Shelby plus a 30 percent administration charge.

- The Building Inspector will determine building permit fees not listed
- All fees shall be rounded to the nearest dollar amount

Note: Permit fees are for blanket permits that include electrical, plumbing and mechanical.



**Effective July 1, 2016**  
Replaces schedule effective 7/1/2014

### PLANNING FEES

<u>PLANNING/ENGINEERING ACTIONS</u>	<u>FEE</u>
Minor Subdivision Review	\$50.00
Major Subdivision Review	\$50.00 + \$1 per lot
Stormwater Review > 1 acre	\$250.00
Site Plan Review > ½ acre	\$250.00
Site Plan Review < ½ acre	\$50.00
10%/70% Watershed Development	\$50.00
General Use Rezoning	\$500.00
Conditional District Rezoning	\$500.00
Conditional Use Permits	\$500.00
Special Use Permit	\$500.00
Zoning Verification Letter	\$20.00
Zoning Permit—Use By Right	\$60.00
Variances	\$500.00
Signs - 0-32 SF	\$25.00
All other signs	\$60.00
Annexation Requests	\$500.00
Street Closings	\$750.00
Curb Cut	\$5 per 12 foot section
Copies of the UDO	\$20.00
Sidewalk Café	\$50.00
Sidewalk Vendor	\$50.00
Right-Of-Way Encroachment Permit Application	\$50.00

Nuisance Abatement fees will consist of all costs accrued by the City of Shelby including administrative time.



**Effective July 1, 2015**  
Replaces schedule effective 7/1/2014

### **REGULATORY FEES**

**Beer, Malt Beverages, Wines:**

On-premises malt beverage	\$15.00
Off-premises malt beverage	\$5.00
On-premises unfortified wine, on-premises fortified wine, or both	\$15.00
Off-premises unfortified wine, on-premises fortified wine, or both	\$10.00

The tax for each additional license of the same type issued for the same year is one hundred ten percent (110%) of the base license tax, that increase to apply progressively for each additional license.

**Peddlers**

On Foot	\$10.00
With Horse or Other Animal	\$15.00
With a Motor Vehicle	\$200.00
1. Vehicle over one-half ton	\$100.00
2. Vehicle one-half ton size or less	\$25.00
Fruit and Produce, per vehicle	\$12.50
Other types, per vehicle	\$25.00

**Dealer/Purchase of Precious Metals**

Precious Metals Dealer Permit	\$180.00
Certificate of Compliance for Employees	\$10.00
Special Occasion Permit	\$180.00
Dealer Permit Renewal Fee	\$180.00
Employee Certificate Renewal Fee	\$3.00



**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**SOLID WASTE FEES**

<u>Service:</u>	<u>Monthly Fee:</u>
R-1x1 - One Cart Picked Up Once a Week	\$13.93
R-2x1 - Two Carts Picked Up Once a Week	\$26.98
R-3x1 - Three Carts Picked Up Once a Week	\$45.63
R-4x1 - Four Carts Picked Up Once a Week	\$63.97
R-2x2 - Two Carts Picked Up Twice a Week	\$66.20
R-3x2 - Three Carts Picked Up Twice a Week	\$101.79
R-4x2 - Four Carts Picked Up Twice a Week	\$141.63
R-4x3 - Four Carts Picked Up Three times a Week	\$262.77
Miscellaneous Charges:	
Replace 96-Gallon Rollout Can	\$80.42

The City of Shelby does not currently charge residential customers a monthly fee for additional rollout trash receptacles. This will be evaluated over the next 12 months and residential customers with more than 1 rollout receptacle will be contacted regarding options once the evaluation is complete.



**Effective July 1, 2023**

Replaces schedule effective August 16, 2021

**CUSTOMER SERVICE FEES**

SERVICE	8:00 AM TO 4:00 PM	WEEKEND, HOLIDAY & AFTER 4:00 PM
Application fee*	\$10.00	N/A
Service Call**	N/C	\$60.00
New Customer Service **	N/C	\$60.00
Returned Check	\$25.00	N/A
Non-Pay Collection Charge***	\$50.00	N/A
Non-Pay Reconnect **	N/C	\$60.00
Late Payment Fee	\$10.00	N/A
Remove or Lock Meter	\$40.00	N/A
Meter Interference (Per GS § 14-151)	Criminal or Civil Action, including felony or the greater of triple losses or \$5,000.00	
Damage to City-issued utility equipment/meters	Fee = Replacement cost of equipment	
Unauthorized Meter Access/Unsafe Meter Use	\$125.00 per occurrence	
Disconnect/Reconnect <b>ELECTRIC</b> Service at Riser	\$60.00	\$125.00
Disconnect/Reconnect <b>ELECTRIC</b> Service at Pole	\$60.00	\$125.00
Temporary <b>ELECTRIC</b> Service	N/C	N/A
First Meter Test	N/C	N/A
2nd Request Test (within 12 months)	\$40.00	N/A
First Utility Bill Reprint	N/C	N/A
2 <sup>nd</sup> Utility Bill Reprint (within 12 months)	\$1.00	N/A
Meter Test (if tampering is involved)	\$40.00	N/A
Reset <b>GAS</b> Meter	\$40.00	N/A
Relocate <b>GAS</b> Service	\$5.00/ft - \$100 min.	N/A
Upgrade <b>GAS</b> Service from inches to LBS	Residential = \$75.00 Commercial=actual cost	N/A
N/C = no charge    N/A = not available or applicable		Original schedule effective June 1, 2008

\*New Account Application fee appears on first months bill

\*\* Service calls to reconnect services will not be performed after 10 PM

\*\*\*The City will waive one (1) Collection Charge as a courtesy in a 24-month period.

\*\*\*\*The City will adjust fees for services provided by outside vendors as instructed by vendors.



**Effective July 1, 2012**

**UTILITY DEPOSITS**

**WATER**

Residential	\$30.00
Commercial/Industrial	Two (2) months estimated bill - peak usage months

**SEWER**

Residential	\$30.00
Commercial/Industrial	Two (2) months estimated bill - peak usage months
Residential Sewer Only (no other utility services on account)	\$60.00
Commercial Sewer Only (no other utility services on account)	Two (2) months estimated bill - peak usage months

**ELECTRIC**

Residential	\$120.00
Commercial/Industrial	Two (2) months estimated bill – peak usage months

**GAS**

Residential	\$140.00
Small Commercial	\$140.00
Large Commercial/Industrial	Two (2) months estimated bill – peak usage months

If a social security number or federal tax ID number is not provided, the required deposit will be twice the scheduled amount.



**Schedule RESCTY**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**RESIDENTIAL WATER SERVICE (CITY)**

**AVAILABILITY**

Metered water service will be provided to consumers within the City limits of Shelby for residential use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Consumption Unit	\$15.44 per billing period
Volume Charge (per 1,000 gallons used per billing period)	\$2.65

The minimum bill is the Customer Charge.

**CONDITIONS**

New service generally requires a separate water meter to serve each dwelling, townhome, duplex, apartment complex, or other such residential consumption unit.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.





**Schedule RESRUR**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**RESIDENTIAL WATER SERVICE (RURAL)**

**AVAILABILITY**

Metered water service will be provided to consumers outside the City limits of Shelby for residential use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Consumption Unit	\$30.89 per billing period
Volume Charge (per 1,000 gallons used per billing period)	\$5.30

The minimum bill is the Customer Charge.

**CONDITIONS**

New service generally requires a separate water meter to serve each dwelling, townhome, duplex, apartment complex, or other such residential consumption unit.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule COMCTY**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**COMMERCIAL WATER SERVICE (CITY)**

**AVAILABILITY**

Metered water service will be provided to consumers within the City limits of Shelby for commercial use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Consumption Unit \$17.21 per billing period

Volume Charge

First 15,000 gallons (per 1,000 gallons used per billing period) \$2.65

All over 15,000 gallons (per 1,000 gallons used per billing period) \$2.13

The minimum bill is the Customer Charge.

**CONDITIONS**

New service generally requires a separate water meter to serve each store, shop, office, warehouse, storage building or other such commercial consumption unit.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule COMRUR**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**COMMERCIAL WATER SERVICE (RURAL)**

**AVAILABILITY**

Metered water service will be provided to consumers outside the City limits of Shelby for commercial use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Consumption Unit	\$34.42 per billing period
Volume Charge	
First 15,000 gallons (per 1,000 gallons used per billing period)	\$5.30
All over 15,000 gallons (per 1,000 gallons used per billing period)	\$4.47

The minimum bill is the Customer Charge.

**CONDITIONS**

New service generally requires a separate water meter to serve each store, shop, office, warehouse, storage building or other such commercial consumption unit.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule IRRCTY**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**IRRIGATION WATER SERVICE (CITY)**

**AVAILABILITY**

Metered water service will be provided to consumers within the City limits of Shelby for irrigation use, where access to existing facilities is feasible.

**RATE**

Volume Charge (per 1,000 gallons used per billing period) \$3.12

**CONDITIONS**

Irrigation Systems – Commercial and Residential

All irrigation systems installed where water is provided by the City of Shelby must be connected to a separate irrigation meter installed by the City of Shelby. The City of Shelby requires the installation of a backflow assembly prior to the initiation of water service. At a minimum and consistent with the North Carolina Administrative Code “Rules Governing Public Water Systems”, the City of Shelby will require the installation of Reduced Pressure Zone (RPZ) device for adequate water system protection. To inquire about fees and obtaining an irrigation meter, call (704) 484-6866.

Once installed, please contact Customer Services (704) 484-6866 for an inspection of backflow prevention assembly. Once the assembly has passed inspection, the meter will be activated by the City of Shelby Utilities.

An initial test of the Reduced Pressure Principle (RP) backflow assembly and annually thereafter, is required. The customer is responsible for this testing and shall be responsible for submission of the *Backflow Prevention Test and Maintenance Report* to the City within 30 days of testing. All testing must be conducted by a contractor licensed by the State of North Carolina for testing of backflow prevention assemblies. A list of approved testers is available at [www.cityofshelby.com/backflow](http://www.cityofshelby.com/backflow). Testing information shall be forwarded to:

City of Shelby Utilities - c/o Backflow Prevention  
824 W Grover St  
Shelby, NC 28150

For additional questions regarding the Backflow Prevention program and/or assembly please contact City of Shelby Utilities at [backflow@cityofshelby.com](mailto:backflow@cityofshelby.com).



**Schedule IRRRUR**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**IRRIGATION WATER SERVICE (RURAL)**

**AVAILABILITY**

Metered water service will be provided to consumers outside the City limits of Shelby for irrigation use, where access to existing facilities is feasible.

**RATE**

Volume Charge (per 1,000 gallons used per billing period) \$6.97

**CONDITIONS**

Irrigation Systems – Commercial and Residential

All irrigation systems installed where water is provided by the City of Shelby must be connected to a separate irrigation meter installed by the City of Shelby. The City of Shelby requires the installation of a backflow assembly prior to the initiation of water service. At a minimum and consistent with the North Carolina Administrative Code “Rules Governing Public Water Systems”, the City of Shelby will require the installation of Reduced Pressure Zone (RPZ) device for adequate water system protection. To inquire about fees and obtaining an irrigation meter, call (704) 484-6866.

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City of Shelby Utilities - c/o Backflow Prevention  
824 W Grover St  
Shelby, NC 28150

For additional questions regarding the Backflow Prevention program and/or assembly please contact City of Shelby Utilities at [backflow@cityofshelby.com](mailto:backflow@cityofshelby.com).



**Schedule LGINDC**  
**Effective July 1, 2023**  
 Replaces schedule effective 7/1/2022

**LARGE INDUSTRIAL WATER SERVICE (CITY)**

**AVAILABILITY**

Metered water service will be provided to consumers within the City limits of Shelby for industrial use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Water Consumption Unit	\$374.40 per billing period
Volume Charge (per 1,000 gals used per billing period)	\$2.00

**CONDITIONS**

Large Industrial rate will be provided to industries involved in manufacturing, etc. who use in excess of 10,000,000 gallons per billing period on average.



**Schedule LGINDR**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**LARGE INDUSTRIAL WATER SERVICE (RURAL)**

**AVAILABILITY**

Metered water service will be provided to consumers outside the City limits of Shelby for industrial use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Water Consumption Unit	\$748.80 per billing period
Volume Charge (per 1,000 gals used per billing period)	\$3.99

**CONDITIONS**

Large Industrial rate will be provided to industries involved in manufacturing, etc. who use in excess of 10,000,000 gallons per billing period on average.



**Schedule BW-1**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**RESALE (BULK) WATER SERVICE**

**AVAILABILITY**

Resale (Bulk) water service will be provided to customers at the 824 W. Grover Street metered site. Customers must have their own transport vessel.

**RATE**

Volume Charge (per 1,000 gallons used per billing period) \$6.29





**Schedule WATERG**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**GOVERNMENTAL WATER SERVICE**

**AVAILABILITY**

Water service under this schedule is available by written contract to governmental authorities to be used for metered resale.

**RATE**

Volume Charge (per 1,000 gallons used per billing period) \$2.86



**Schedule SEWERI  
Effective July 1, 2023**

Replaces schedule effective 7/1/2021

**SEWER SERVICE (CITY)**

**AVAILABILITY**

Sewer service will be furnished to residential, commercial and industrial customers within the corporate limits of Shelby, where access to existing City facilities is feasible.

**RATE**

A. **CUSTOMERS RECEIVING FULL REQUIREMENTS SHELBY CITY WATER SERVICE**

Customer Charge Per Water Consumption Unit	\$21.63 per billing period
Volume Charge (per 1,000 gallons)	\$4.68

The Minimum Bill is the Customer Charge.

B. **CUSTOMERS NOT RECEIVING FULL REQUIREMENTS SHELBY CITY WATER SERVICE**

Charge negotiated on basis of estimated or measured discharge of wastewater into the sewer system.

- Minimum Bill:
- (1) \$44.82 for estimated discharge of 5,000 gallons or less used per billing period.
  - (2) Rate under A. when actual measured discharge is required under D.

C. **CUSTOMERS RECEIVING LOW PRESSURE SEWER PUMP SERVICE**

Customer Charge Per Consumption Unit	\$21.63 per billing period
Customer Pump Charge per Consumption Unit	\$52.00 per billing period
Volume Charge (Per 1000 gallons used)	\$4.68

The Minimum Bill is the Customer Charge.

D. See "Conditions" Paragraph on Reverse Side.

**Schedule SEWERI**  
**Effective July 1, 2023**

Replaces schedule effective 7/1/2021

CONDITIONS

Sewer service billing for customers who receive all water used from the City's water supply system, is normally based on the entire amount of water metered and delivered by the City.

A customer who uses water received from sources other than the City's water supply system and which water is discharged into the City's sewer system, may be required to install and maintain, without expense to the City of Shelby, an acceptable device, or devices, for measuring the quantity of water received. The customer will pay a sewer service charge for such water discharged into the City's sewer system, as though all such water had been received from the City's water supply system.

A user of the City's water system for residential or commercial use, no part of which reaches the City's sewer system, may avoid the regular sewer charge by having a separate water meter installed to measure water used for this purpose.

In the event that a person or corporation discharging industrial wastes into the City's sewer system produces evidence to the City Manager that more than 10% of the total annual volume of water used for all purposes does not reach the City's sewer, an estimated percentage of total water consumption to be used in computing charges may be agreed upon between the City Manager and the persons discharging industrial wastes into said sewer.

A full sewer service charge will be made for water used to fill swimming pools, wading pools, and storage containers; unless such use is determined, at the time of delivery, by a measuring device other than the installed property water meter.

The Code of Ordinances of the City of Shelby, Chapter 44 Article IV, Sections 44-121 through 44-230, covers restrictions on the discharge of wastes into the City's sewer system and surcharge(s) for the treatment of wastes which are potentially harmful to the system and/or involve extra processing costs.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule SEWERO**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2021

**SEWER SERVICE (RURAL)**

**AVAILABILITY**

Sewer service will be furnished to residential, commercial, and industrial customers outside the corporate limits of Shelby, where access to existing City facilities is feasible.

**RATE**

A. **CUSTOMERS RECEIVING FULL REQUIREMENTS SHELBY CITY WATER SERVICE**

Customer Charge Per Water Consumption Unit	\$36.77 per billing period
Volume Charge (Per 1,000 gallons per billing period)	\$7.96

The Minimum Bill is the Customer Charge.

B. **CUSTOMERS NOT RECEIVING FULL REQUIREMENTS SHELBY CITY WATER SERVICE**

Charge negotiated on basis of estimated or measured discharge of wastewater into the sewer system.

- Minimum Bill:
- (1) \$76.20 for estimated discharge of 5,000 gallons or less per billing period
  - (2) Rate under A. when actual measured discharge is required under D.

C. **CUSTOMERS RECEIVING LOW PRESSURE SEWER PUMP SERVICE**

Customer Charge Per Consumption Unit	\$36.77 per billing period
Customer Pump Charge per Consumption Unit	\$52.00 per billing period
Volume Charge (Per 1000 gallons per billing period)	\$7.96

The Minimum Bill is the Customer Charge.

D. See "Conditions" Paragraph on Reverse Side.

**SCHEDULE SEWERO**

**Effective July 1, 2023**  
Replaces schedule effective 7/1/2021

**CONDITIONS**

Sewer service billing for customers who receive all water used from the City's water supply system, is normally based on the entire amount of water metered and delivered by the City.

A customer who uses water received from sources other than the City's water supply system and which water is discharged into the City's sewer system, may be required to install and maintain, without expense to the City of Shelby, an acceptable device, or devices, for measuring the quantity of water received. The customer will pay a sewer service charge for such water discharged into the City's sewer system, as though all such water had been received from the City's water supply system.

A user of the City's water system for residential or commercial use, no part of which reaches the City's sewer system, may avoid the regular sewer charge by having a separate water meter installed to measure water used for this purpose.

In the event that a person or corporation discharging industrial wastes into the City's sewer system produces evidence to the City Manager that more than 10% of the total annual volume of water used for all purposes does not reach the City's sewer, an estimated percentage of total water consumption to be used in computing charges may be agreed upon between the City Manager and the persons discharging industrial wastes into said sewer.

A full sewer service charge will be made for water used to fill swimming pools, wading pools, and storage containers; unless such use is determined, at the time of delivery, by a measuring device other than the installed property water meter.

The Code of Ordinances of the City of Shelby, Chapter 44 Article IV, Sections 44-121 through 44-230, covers restrictions on the discharge of wastes into the City's sewer system and surcharge(s) for the treatment of wastes which are potentially harmful to the system and/or involve extra processing costs.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule SEWLIN**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2021

**LARGE INDUSTRIAL SEWER SERVICE (CITY)**

**AVAILABILITY**

Sewer service will be furnished to consumers within the corporate limits of Shelby, where access to existing City facilities is feasible.

**RATE**

Customer Charge Per Water Consumption Unit	\$192.61 per billing period
Volume Charge (Per 1,000 gallons used per billing period)	\$2.55

**CONDITIONS**

Customer must use a minimum of 1,000,000 gallons per billing period to be eligible for this rate.

Sewer service billing for customers who receive all water used from the City's water supply system, is normally based on the entire amount of water metered and delivered by the City.

In the event that a person or corporation discharging industrial wastes into the City's sewer system produces evidence to the City Manager that more than 10% of the total annual volume of water used for all purposes does not reach the City's sewer system, an estimated percentage of total water consumption to be used in computing charges may be agreed upon between the City Manager and the persons discharging industrial wastes into said sewer system.

The Code of Ordinances of the City of Shelby, Chapter 44 Article IV, Sections 44-121 through 44-230, covers restrictions on the discharge of wastes into the City's sewer system and surcharge(s) for the treatment of wastes which are potentially harmful to the system and/or involve extra processing costs.



**Schedule SEWLO**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2021

**LARGE INDUSTRIAL SEWER SERVICE (RURAL)**

**AVAILABILITY**

Sewer service will be provided to consumers not within the corporate limits of Shelby, where access to existing City facilities is feasible.

**RATE**

Customer Charge Per Water Consumption Unit	\$327.43 per billing period
Volume Charge (Per 1,000 gallons used per billing period)	\$4.34

**CONDITIONS**

Customer must use a minimum of 1,000,000 gallons per billing period to be eligible for this rate.

Sewer service billing for customers who receive all water used from the City's water supply system, is normally based on the entire amount of water metered and delivered by the City.

In the event that a person or corporation discharging industrial wastes into the City's sanitary sewer system produces evidence to the City Manager that more than 10% of the total annual volume of water used for all purposes does not reach the City's sewer system, an estimated percentage of total water consumption to be used in computing charges may be agreed upon between the City Manager and the persons discharging industrial wastes into said sewer system.

The Code of Ordinances of the City of Shelby, Chapter 44 Article IV, Sections 44-121 through 44-230, covers restrictions on the discharge of wastes into the City's sewer system and surcharge(s) for the treatment of wastes which are potentially harmful to the system and/or involve extra processing costs.



**Schedule SEWERG**  
**Effective July 1, 2023**  
Replaces schedule effective 7/1/2021

**GOVERNMENTAL SEWER SERVICE**

**AVAILABILITY**

Sewer service under this schedule is available by written contract to governmental authorities to be used for metered resale.

**RATE**

Customer Charge Per Service Connection	\$24.28 per billing period
Volume Charge (per 1,000 gallons used per billing period)	\$6.97

**CONDITIONS**

Any governmental unit receiving this rate must upon written request from the City of Shelby provide a list of service connections to the sewer lines. The customer charge will be calculated based on the total number of connections to the sewer system.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.





**Effective July 1, 2021**  
Replaces schedule effective 7/1/2018

## **WATER AND SEWER FEE SCHEDULE**

### **WATER FEES:**

<b>Tap Size</b>	<b>Tap Fee</b>	<b>Meter Set Fee</b>	<b>Service Fee</b>	<b>Total Cost</b>
<b>3/4"</b>	\$1,100	\$180	\$200	\$1,480
<b>1"</b>	\$1,100	\$270	\$400	\$1,770
<b>1 1/2"</b>	\$1,500	\$735	\$600	\$2,835
<b>2"</b>	\$1,800	\$1,350	\$800	\$3,950
<b>3"</b>	\$350	N/A	\$1,000	\$1,350
<b>4"</b>	\$350	N/A	\$1,500	\$1,850
<b>6"</b>	\$350	N/A	\$3,000	\$3,350
<b>8"</b>	\$350	N/A	\$4,000	\$4,350
<b>Hydrant Relocation</b>				\$2,700

### Water Tap Fee

- Water tap fee (for 3/4", 1", 1 1/2", and 2") includes all necessary hardware for connection to existing water mains and service line to customer property (includes meter box.) Meter will be placed on private property immediately outside public right of way.
- Taps to public water infrastructure shall be performed by the City. The City will provide work on all meter and hydrant relocations. Meter relocation fee shall be the same as tap fee.

### Meter Set Fee

- For 3/4", 1", 1-1/2", and 2" water services, the meter set fee includes the City providing and installing appropriate water meter.
- For 3", 4", 6", and 8" water services, no meter set fee exists. The contractor/plumber shall provide water meter which has been reviewed and approved by the City of Shelby. (All water meters shall be compatible with the Itron MVRS remote meter reading system.)
- Irrigation systems shall have a separate meter installed (RPZ Backflow is required to be installed and tested at the customer's expense.) All applicable fees will be charged as listed above.

### Water Service Fee

- Water service fee is the administrative costs associated with starting of new water service.

**Effective July 1, 2021**  
Replaces schedule effective 7/1/2018

- Water service fees only apply to new services when connecting to the public water supply.

New Subdivision Water Connection

- All public water infrastructure for new subdivisions shall be pre-tapped by the contractor at the time of the public water system extension.
- When taps are installed by the contractor during construction of the public water system extension, tap fees apply to where new water mains are connecting to City’s existing infrastructure.

Pre-Tapped Customer Connection - Water

- Any property that has a pre-tapped connection to the City’s water system will be charged the water meter set and service fee.

Hydrant Relocation Fee

- If it is possible to relocate a hydrant, the hydrant fee will be \$2,700 or actual cost; whichever is greater.

Demolition of Structures - Water

- Properties which have been scheduled for demolition and will be redeveloped will have existing water service disconnected on the customer side of the meter box and the meter box will be removed. The service will remain connected at the main for a period of up to one (1) year from disconnection.
- At the time of disconnection from existing structure to be demolished, the City will inspect the existing service line. If service line is in poor condition (i.e., unapproved material, leaking, etc..) then service will be disconnected at the water main. If construction of a primary structure on the property begins within one (1) year, the City will reinstall tap service line and meter box at no cost to the customer.
- Customer shall begin construction of primary structure within one year of demolition. If construction has not begun at the one-year mark, the City may disconnect the service at the main and require new connection with tap, service and meter fees.

**SEWER FEES:**

Tap Size	Tap Fee	Service Fee	Total Cost
4"	\$900	\$500	\$1,400
6"	\$900	\$600	\$1,500
8"	\$900	\$2,000	\$2,900
10"	\$900	\$3,000	\$3,900
12"	\$900	\$4,000	\$4,900

**Effective July 1, 2021**  
Replaces schedule effective 7/1/2018

Sewer Tap Fee

- Sewer tap fee includes tap, manhole boot, and roadway repairs for sewer connections in City maintained streets only.
- The customer's plumber/contractor is responsible for sewer service from sewer tap of manhole or sewer main to structure being served.
- Service line replacement will only incur a tap fee. All other costs associated with service line replacement shall be conducted by a licensed plumber at the customer's expense.
- City will perform taps on all existing public sewer mains and manholes.

Sewer Fees for Taps in NCDOT Streets

- Customer shall be responsible for paying all costs associated with connections to the City's sewer system in NCDOT streets. Costs may include boring, excavation, paving overlay, etc...
- The City of Shelby will coordinate work with NCDOT, a contractor (selected by the City) and the customer's plumber.
- Customer will be required to pay the estimated fees to the City prior to work commencing.
- Any cost above and beyond the estimated fees will be billed to the customer upon completion of the work.

Sewer Service Fee

- Sewer service fee is the administrative costs associated with a new sewer service and applies when connecting to the City's sewer system.

New Subdivision Sewer Connections

- All public sewer infrastructure for new subdivisions shall be pre-tapped by the contractor at the time of public sewer extension.
- When taps are installed by the contractor during construction of the public sewer extension, tap fees apply to where new sewer mains are connecting to the City's existing infrastructure.

Pre-tapped Customer Connections - Sewer

- Any property that has a pre-tapped connection to the City's sewer system will be charged the sewer service fee and a connection fee of \$50.00.

Tap Service Fees for Assessment Areas

- Service fees will be calculated in the total project cost assuming 100% connection.
- Connection to clean-out/stub-out in assessment area shall be \$50.00.

Demolition of Structures - Sewer

- Properties which have been scheduled for demolition and will be redeveloped will have existing sewer service capped at the right-of-way or sewer easement and remain connected at the main for a period of up to one (1) year from disconnection.

**Effective July 1, 2021**

Replaces schedule effective 7/1/2018

- At the time of disconnection from existing structure to be demolished, the City will inspect the existing service line. If service line is in poor condition (i.e., collapsing, unapproved material, etc...) then service will be disconnected at the sewer main/manhole. Customer will then be responsible for tap fee, service fee and new service lateral installed by the customer's licensed plumber.
- Customer shall begin construction within one year of demolition. If construction has not begun at the one-year mark, the City has the right to disconnect the service at the main/manhole and require new connection with tap and service fees.



**Effective July 1, 2022**  
Replaces schedule effective 7/1/2018

**MISCELLANEOUS WATER AND WASTEWATER FEES**

**MISCELLANEOUS WATER FEES:**

**Hydrant Meter Deposits:**

Deposit required for Hydrant Flow Meter	\$1,500.00
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**MISCELLANEOUS WASTEWATER FEES:**

Significant Industrial User (SIU) Fee	\$450.00/month
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**Pretreatment Surcharges:**

<i>High Strength BOD</i>	<i>(For BOD &gt;250 mg/L)</i>	<i>\$0.20 per lb.</i>
<i>High Strength TSS</i>	<i>(For TSS&gt;250 mg/L)</i>	<i>\$0.15 per lb.</i>
<i>High Strength NH3-N</i>	<i>(For NH3-N&gt;15.0 mg/L)</i>	<i>\$0.40 per lb.</i>

**Additional Pretreatment Fees:**

*Non-Significant Industrial User Fees*

- |  |                  |
|--|------------------|
| • <i>Permit Application – Initial Permit Development</i> | <i>No Charge</i> |
| • <i>Permit Issuance – Due upon Approval of Permit</i>   | <i>\$200.00</i>  |
| • <i>Annual Permit Renewal/Modification Fee</i>          | <i>\$100.00</i>  |

**Effective July 1, 2022**  
Replaces schedule effective 7/1/2018

Sampling & Miscellaneous Fees

- *Sampling/Monitoring Fees\** *Cost to City (Contract Lab)*
- *Toxicity Monitoring (Acute and Chronic)* *Cost to City (Contract Lab)*

***\*SIU Fees include sampling as outlined by permit. Any additional samples will be billed at cost to the customer. Food Service Establishments requiring testing for Fats, Oils and Grease discharges are included in this category.***

**FOG Charges:**

<i>Small Customer</i>	<i>0 to 10,000 gals</i>	<i>\$9.52 per month</i>
<i>Medium Customer</i>	<i>10,001 to 50,000 gals</i>	<i>\$14.28 per month</i>
<i>Large Customer</i>	<i>50,001 or greater gals</i>	<i>\$19.04 per month</i>

**NOTE: Rate based on water usage per month and can be adjusted accordingly with usage.**

**Septage Fees:**

Septage Load:	\$60.00/Load (Typical load $\leq$ 2500 gallons)	
	\$120.00/Load (Typical load $\geq$ 2500 gallons)	
After Hours Charge:	\$60.00/Load (Typical load $\leq$ 2500 gallons)	
	\$120.00/Load (Typical load $\geq$ 2500 gallons)	
Annual Permit Fee:	\$100.00 *	

**NOTE: \*Permit will be issued for calendar year and Permit Fee is billed upon initial issuance and every December thereafter.**

**Low Pressure Sewer System:**

**New Connections:** Low Pressure Pump shall be obtained from the City of Shelby.

Cost = Current pump pricing + 4” sewer tap fee + 4” sewer service fee.



**Schedule ERS21**  
**Effective July 1, 2023**  
Replaces schedule effective 07/01/2022

**RESIDENTIAL ELECTRIC SERVICE**

**AVAILABILITY**

This service is available only to residential customers in residences, condominiums, mobile homes or individually metered apartments.

Charges are calculated as follows:

	<b>All Year</b>
Basic Facilities Charge	\$18.00
Energy Charges:	
All kWh	\$0.09339 per kWh

Applicable Renewable Energy Portfolio Standards (REPS) charges will be added as per the Renewable Energy Portfolio Standards (REPS) Charge schedule.

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.



**Schedule ELSMW**  
**Effective July 1, 2023**  
 Replaces schedule effective 10/1/2016

**SMALL GENERAL/INDUSTRIAL ELECTRIC SERVICE**

**AVAILABILITY**

Electric Service under this rate is available to the non-residential customer with monthly demand of 100kW or less.

Charges are calculated as follows:

	Rate
Basic Facilities Charge	\$29.00
	<b>All Year</b>
Demand Charge:	
First 30 kW	No Charge
All kW Over 30	\$ 8.50
Energy Charge:	
First 3,000 kWh	\$0.12249 per kWh
All Over 3,000 kWh	\$0.07849 per kWh

Applicable Renewable Energy Portfolio Standards (REPS) charges will be added as per the Renewable Energy Portfolio Standards (REPS) Charge schedule.

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.





**Schedule EMLG1**  
**Effective July 1, 2023**  
 Replaces schedule effective 7/1/2016

**MEDIUM/ LARGE GENERAL ELECTRIC SERVICE**

**AVAILABILITY**

Electric Service under this rate is available to the non-residential customer whose monthly demand exceeds 100 kW but less than 500 kW in any three months out of twelve consecutive monthly billing periods, including the current billing period.

Charges are calculated as follows:

	Rate
Basic Facilities Charge	\$100.00
	<b>All Year</b>
Demand Charge:	
All kW	\$8.59 per kW
Energy Charge:	
All kWh	\$0.06450 per kWh

Applicable Renewable Energy Portfolio Standards (REPS) charges will be added as per the Renewable Energy Portfolio Standards (REPS) Charge schedule.

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.



**Schedule EVLGG**  
**Effective July 1, 2023**  
 Replaces schedule effective 10/1/2018

**VERY LARGE GENERAL ELECTRIC SERVICE**

**AVAILABILITY**

Electric Service under this rate is available to the non-residential customer whose monthly demand is 500 kW or greater in any three months out of twelve consecutive monthly billing periods, including the current billing period.

Charges are calculated as follows:

	Rate
Basic Facilities Charge	\$250.00
	<b>All Year</b>
Demand Charge:	
All kW	\$9.00 per kW
Energy charge:	
All kWh	\$0.05936 per kWh

Applicable Renewable Energy Portfolio Standards (REPS) charges will be added as per the Renewable Energy Portfolio Standards (REPS) Charge schedule.

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.



**Schedule ECPEAK & ECPK1**  
**Effective October 1, 2016**  
Replaces schedule effective 7/1/2014

**COINCIDENT PEAK ELECTRIC SERVICE**

**AVAILABILITY**

Electric Service under this rate is available to new commercial or industrial loads which begin receiving service after July 1, 1998. The demand of the new load must equal or exceed 500 kW but be less than 3,000 kW during at least three months of a twelve-month period.

Service under this Schedule shall be used solely by the contracting customer in a single enterprise, located entirely on a single contiguous site or premises.

This Schedule is not available for auxiliary or breakdown service and power delivered hereunder shall not be used for resale or exchange or in parallel with other electric power, or as a substitute for power contracted for or which may be contracted for under any other schedule of the City, except at the option of the City, under special terms and conditions expressed in writing in the contract with the Customer.

The obligations of the City in regard to supplying power are dependent upon its securing and retaining all necessary rights-of-way, privileges, franchises, and permits for the delivery of such power, and the City shall not be liable to any customer or applicant for power in the event the City is delayed in, or is prevented from furnishing the power by its failure to secure and retain such rights-of-way, rights, privileges, franchises, and/or permits.

**TYPE OF SERVICE**

The City will furnish 60-Hertz service through one meter, at one delivery point, at one of the following approximate voltages where available:

- Single-phase, 120/240 volts; or
- 3 phase, 208Y/120 volts, 480Y/277 volts; or
- 3 phase, 3 wire, 240, 480, 575, or 2400 volts, or
- 3 phase 4160Y/2400, 12470Y/7200, or
- 3 phase voltages other than the foregoing, but only at the City's option, and provided that the size of the Customer's load and the duration of the Customer's contract warrants a substation solely to serve that Customer, and further provided that the Customer furnish suitable outdoor space on the premises to accommodate a ground-type transformer

**COINCIDENT PEAK ELECTRIC SERVICE**  
**Schedule ECPEAK & ECPK1**  
**Effective October 1, 2016**  
Replaces schedule effective 7/1/2014

installation, or substation, or a transformer vault built in accordance with the City's specifications.

The type of service supplied will depend upon the voltage available at or near the Customer's location. Prospective customers should ascertain the available voltage by inquiry at the office of the City before purchasing equipment.

Motors of less than 5 HP may be single-phase. All motors of more than 5 HP must be equipped with starting compensators and all motors of more than 25 HP must be of the slip ring type except that the City reserves the right, when in its opinion the installation would not be detrimental to the service of the City, to permit other types of motors.

**RATE**

	Rate	
Basic Facilities Charge	\$500.00	\$500.00
Minimum Demand: 30kW		
	Summer (June-September)	Non-Summer (October-May)
Demand Charge:		
All kW	\$18.00	\$5.00
Excess Demand	\$3.50 per kW	\$3.50 per kW
Energy charge:		
On-Peak	\$0.05680 per kWh	\$0.04988 per kWh
Off-Peak	\$0.05038 per kWh	\$0.04543 per kWh

**DEFINITION OF "MONTH"**

The term "month" as used in the Schedule means the period intervening between meter readings for the purposes of monthly billing, such readings being taken once a month.

**DETERMINATION OF BILLING DEMAND**

Billing Demand shall be the average of the integrated clock hour kW demands measured during the hours of the On-Peak Period on the day identified as the Peak Management Day used by the North Carolina Municipal Power Agency Number 1 (NCMPA1) for wholesale billing purposes during the corresponding month of Customer's billing.

**COINCIDENT PEAK ELECTRIC SERVICE**  
**Schedule ECPEAK & ECPK1**  
**Effective October 1, 2016**  
Replaces schedule effective 7/1/2014

On-Peak Periods:

On-peak periods are non-holiday weekdays during the following times:

June-September	2pm – 6pm
December-February	7am – 9am
All other months	7am – 9am and 2pm – 6pm

**HOLIDAYS**

The following days of each calendar year are considered holidays:

New Years Day	Labor Day
Good Friday	Thanksgiving Day and the Friday following
Memorial Day	Christmas Day
Independence Day	

In the event that any of the foregoing Holidays falls on a Saturday, the preceding Friday shall be deemed to be the Holiday. In the event any of the foregoing Holidays falls on a Sunday, the following Monday shall be deemed to be the Holiday.

**PEAK MANAGEMENT DAYS**

Peak Management Days are the days on which NCMPA1 notifies its Participants to activate their peak management programs during On-Peak periods. The Peak Management Day used to establish the city's wholesale billing demand is the one Peak Management Day during the month on which NCMPA1 experienced the greatest average load (determined as the average of NCMPA1's integrated hourly loads during the hours of the On-Peak Period).

**EXCESS DEMAND**

Excess demand shall be the difference between the maximum integrated clock hour kW demand recorded during the current billing month and the Billing Demand for the same billing month.

**NOTIFICATION BY CITY**

The City will use diligent efforts to provide advance notice to the Customer of Peak Management Days if requested. However, the City does not guarantee that advance notice will be provided. Notification by the City will be provided to the Customer by direct telephone communications or automatic signal, as mutually agreed. The Customer will hold the City harmless in connection with its response to notification.

**DETERMINATION OF ENERGY**

The kWh of energy shall be the sum of all energy used during the current billing month as indicated by watt-hour meter readings.

**COINCIDENT PEAK ELECTRIC SERVICE**  
**Schedule ECPEAK & ECPK1**  
**Effective October 1, 2016**  
Replaces schedule effective 7/1/2014

**ON-PEAK ENERGY**

For billing purposes in any month, On-Peak Energy, in kWh, shall be the metered energy during the On-Peak Energy Period, whereby the On-Peak Energy Period is defined as non-holiday weekdays from 7:00 AM to 11:00 PM.

**OFF-PEAK ENERGY**

For billing purposes in any month, Off-Peak Energy, in kWh, shall be the metered total monthly energy less the amount of energy billed in that month under On-Peak Energy.

**POWER FACTOR CORRECTION**

When the average monthly power factor of the Customer's power requirements is less than 90 percent, the City may correct the integrated demand in kilowatts for that month by multiplying by 90 percent and dividing by the average power factor in percent for that month.

**CONTRACT PERIOD**

Each customer shall enter into a contract to purchase electricity from the City for a minimum original term of one (1) year, and thereafter from year to year upon the condition that either party can terminate the contract at the end of the original term, or at any time thereafter, by giving at least sixty (60) days prior notice of such termination in writing; but the City may require a contract for a longer original term of years where the requirement is justified by the circumstances.

Applicable Renewable Energy Portfolio Standards (REPS) charges will be added as per the Renewable Energy Portfolio Standards (REPS) Charge schedule.

North Carolina sales tax of 7% shall be added to the customer's total charges for each month, determined in accordance with the above electric rates.



**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**RENEWABLE ENERGY PORTFOLIO STANDARDS (REPS) CHARGE**

**APPLICABILITY**

The Renewable Energy Portfolio Standards Charge set forth in this Rider is applicable to all customer accounts receiving electric service from the City of Shelby (“City”), except as provided below. These charges are collected for the expressed purpose of enabling the City to meet its Renewable Energy Portfolio Standards compliance obligations as required by the North Carolina General Assembly in its Senate Bill 3 ratified on August 2, 2007.

**BILLING**

Monthly electric charges for each customer account computed under the City’s applicable electric rate schedule will be increased by an amount determined by the table below:

<u>Customer Type</u>	<u>Monthly Charges</u>		
	<u>Renewable Resources</u>	<u>DSM/Energy Efficiency</u>	<u>Total REPS Charge</u>
Residential Account	\$ 0.84	\$0.00	\$ 0.84
Commercial Account	\$ 4.58	\$0.00	\$ 4.58
Industrial Account	\$47.20	\$0.00	\$47.20

**EXCEPTIONS**

**Industrial and Commercial Customer Opt-out**

All industrial customers, regardless of size, and large commercial customers with usage greater than one million kWh’s per year can elect not to participate in City’s demand-side management and energy efficiency measures in favor of its own implemented demand-side management and energy efficiency measures by giving appropriate written notice to the City. In the event such customers “opt-out”, they are not subject to the DSM/Energy Efficiency portion of the charges above. All customers are subject to the Renewable Resources portion of the charges above.

**Auxiliary Service Accounts**

The following service schedules will not be considered accounts because of the low energy use associated with them and the near certainty that customers served under these schedules already will pay a per account charge under another residential, commercial or industrial service schedule:

- Outdoor Lighting Service (metered and unmetered)
- Street and Public Lighting Service
- Traffic Signal Service

Applicable North Carolina sales tax will be added to charges under this Rider.



**Effective July 1, 2023**  
Replaces schedule effective 7/1/2022

**ELECTRIC RATE RIDER RECR-1**  
Renewable Energy Credit Rider

**AVAILABILITY**

This optional rate rider is applicable to customers who had systems installed before July 1, 2023 on any City of Shelby (“City”) rate schedule who operate solar photovoltaic, wind powered, or biomass-fueled generating systems, with or without battery storage, located and utilized at the customer’s primary residence or business. To qualify for this rate rider, the customer must have complied with the City’s Interconnection Standards and have an approved Interconnection Request Form. As part of the Interconnection Request Form approval process, the City retains the right to limit the number and size of renewable energy generating systems installed on the City’s System. The generating system that is in parallel operation with service from the City and located on the customer’s premises must be manufactured, installed, and operated in accordance with all governmental and industry standards, in accordance with all requirements of the local code official, and fully conform with the City’s applicable renewable energy interconnection interface criteria. Qualified customers must be generating energy for purposes of a “buy-all/sell-all” arrangement to receive credits under this rate rider. That is, the City agrees to buy all and the customer agrees to sell all of the energy output and associated energy from the renewable energy resource. Customers with qualified systems may also apply for NC GreenPower credits or sell Renewable Energy Certificate (“REC”) credits.

All qualifying facilities have the option to sell energy to the City on an “as available” basis and receive energy credits based on the Variable Rates identified in this Rider for the delivered energy.

**MONTHLY CREDIT**

Avoided Cost Credit Rate\*\* (\$ per kWh):

	<u>Variable</u>
On-Peak energy*	\$0.04041
Off-Peak energy	\$0.01366

\* These energy credits include a capacity component.

\*\*For generation equal to or less than 20 kW the on-peak energy avoided cost credit rate can be applied to all hours.



## MONTHLY ENERGY

Monthly Energy shall be the total kWh of energy produced by the generating facility during the current calendar month. All energy produced by the Customer's renewable energy generating system must be delivered to the City, since the city does not offer net metering at this time.

## ON-PEAK ENERGY

On-Peak Energy shall be the metered energy during the On-Peak Energy Period of the current calendar month, whereby the On-Peak Energy Period is defined as non-holiday weekdays from 7:00 AM to 11:00 PM EPT.

## OFF-PEAK ENERGY

Off-Peak Energy shall be the Monthly Energy less the amount of energy billed as On-Peak Energy.

## CONTRACT PERIOD

Prior to receiving service under this Rider, the City and the customer shall have entered either an Interconnection Agreement or executed a Certificate of Completion (inverter-based generators less than 20 kW) and a Power Purchase Agreement which covers the special terms and conditions for the customer's requirements related to the interconnection of the customer's renewable energy generating system.

Each of these agreements shall have a minimum term of one (1) year. Either party may terminate the agreements after one year by giving at least thirty (30) days previous notice of such termination in writing.

## GENERAL

Service under this Rider is subject to the provisions of the Service Regulations of the City contained in the City of Shelby Terms of Conditions of Electric Service and Electric Service Regulations.

## SPECIAL CONDITIONS

The customer's service shall be metered with two meters, one of which measures all energy provided by the City and used by the customer, and the other measures the amount of energy generated by the customer's renewable energy generator which is provided to the City.

In the event that the City determines that it is necessary to install any additional equipment to protect the safety and adequacy of electric service provided to other customers, the customer shall pay for the cost of such equipment in accordance with the terms of its Power Purchase Agreement.



**Schedule EDR  
Effective December 1, 2021**

**ECONOMIC DEVELOPMENT RIDER**

**APPLICABILITY**

The Economic Development Rider is applicable to customer accounts receiving permanent electric service from the City of Shelby (“City”), after December 1, 2021, that meet the following criteria:

- 1) New commercial or industrial customers which enter into a service agreement with the city where the noncoincident peak demand of the new load must exceed 500 kW.
- 2) Existing commercial or industrial customers which enter into a new service agreement with the city for either a new or expanded separately metered service where the noncoincident peak demand of the new or expanded service load exceeds 500 kW.

This rider is available in conjunction with service under any of the City’s applicable Commercial or Industrial rate schedules.

Any Customer desiring to receive service under this rider shall provide written notification to the City of such desire. Such notice shall provide the City with information concerning the load to be served. The Customer’s information shall provide the basis to the City that the characteristics of the load will meet the minimum eligibility requirements of this rider and the electric rate schedule to which this rider applies.

The Discount Schedule applicable below will be based on the information provided by the customer in the written notification and agreed to by the city.

All terms and conditions of the electric rate schedule, whichever is applicable to the Customer, shall apply to service supplied to the Customer except as modified by this Rider.

**MONTHLY CREDIT**

The Customer will receive a Monthly Credit on the bill calculated on the then-effective electric rate, whichever is applicable to the Customer. The schedule of Monthly Credits will be calculated as described below under the heading “Application of Credit”.

**Economic Development Rider  
Schedule EDR  
Effective December 1, 2021**

**APPLICATION OF CREDIT**

Beginning with the date on which service under the then-effective electric rate is to commence for the eligible load, a Monthly Credit based on the applicable discount schedule below will be applied to the total bill, including the Customer Charge, Demand Charges, Energy Charges, or Minimum Bill, excluding other applicable riders and special charges, if any.

Discount Period	Discount
Months 1-12	20%
Months 13-24	15%
Months 25-36	10%
Months 37-48	5%
After Month 48	0%

**Contract Period**

Customers receiving service under this rider will be subject to a ten-year contract period.



**Effective July 1, 2022**  
Replaces schedule effective 7/1/2021

### **OUTDOOR LIGHTING SCHEDULE**

#### Standard Outdoor LED Lighting Rental Rate

<u><b>Road Focus Fixture</b></u>	<u><b>Monthly Rate</b></u>
40 Watt 30' Wooden Pole	\$11.10
73 Watt 30' Wooden Pole	\$12.71
161 Watt 30' Wooden Pole	\$16.19

#### Specialty Outdoor LED Lighting Rental Rate

<u><b>American Revolution Fixture</b></u>	<u><b>Monthly Rate</b></u>
Wadsworth Pole	\$25.89
Hadco Pole	\$20.38
Shakespeare Pole 15'	\$16.32
Shakespeare Pole 18'	\$16.63
<u><b>Washington Fixture</b></u>	
Wadsworth Pole	\$37.12
Hadco Pole	\$31.61
Shakespeare Pole 15'	\$27.55
Shakespeare Pole 18'	\$27.86
<u><b>Independence Fixture</b></u>	
Wadsworth Pole	\$32.74
Hadco Pole	\$27.23
Shakespeare Pole 15'	\$23.17
Shakespeare Pole 18'	\$23.48

**Outdoor Lighting Schedule**  
**Effective July 1, 2022**

**Granville III Fixture**

**Monthly Rate**

Burlington Pole	\$37.03
Wadsworth Pole	\$32.97
Hadco Pole	\$27.46
Shakespeare Pole 15'	\$23.40
Shakespeare Pole 18'	\$23.71

**Road Focus Fixture**

40 Watt 26' Fiberglass Pole	\$18.17
40 Watt 35' Fiberglass Pole	\$19.75
73 Watt 26' Fiberglass Pole	\$19.77
73 Watt 35' Fiberglass Pole	\$21.36
161 Watt 26' Fiberglass Pole	\$23.25
161 Watt 35' Fiberglass Pole	\$24.83

**Additional Equipment Cost Due Before Installation**

Additional 30' Standard Wooden Pole	Actual Cost
Additional 35' Standard Wooden Pole	Actual Cost
Additional Bracket 6 ft, 8 ft, 12 ft or 20 ft	Actual Cost
	Actual Cost
	Actual Cost
	Actual Cost
Additional Down Guy	Actual Cost
Additional Span Guy	Actual Cost
Underground Secondary Conductor	Actual Cost
House Shield – American Revolution	Actual Cost
House Shield – Independence Fixture	Actual Cost



**Effective July 1, 2019**

### **ELECTRIC EVENT PANEL FEES**

Event panels are available for use uptown in specific locations. Request for the use of the event panels must be made during the event application process and paid for prior to the event.

#### **Event panel**

Energy charge - \$5.00/day

Rental charge - \$10.00/day

Total charge per day would be \$15.00 per event panel.

Multiple panels are available for rental.

#### **Stage panel**

Energy charge - \$10.00/day

Rental charge - \$100.00/day

Total charge per day would be \$110.00 per stage panel.

### **Full Day Rentals Only**

**Must be paid in advance with event application.**



**Effective July 1, 2019**

**ELECTRIC INCENTIVES**

	<u>Existing Home</u>	<u>New Construction</u>
Air Source Heat Pump 15-16.9 SEER	\$300	\$400
Air Source Heat Pump 17+ SEER	\$400	\$400
Geothermal Heat Pump	\$500	\$500
Water Heater	\$150	\$150



Effective March 18, 2024

**CITY OF SHELBY NATURAL GAS**  
**GENERAL TERMS AND CONDITIONS**

Gas service to all customers will be subject to the following terms and conditions:

**Definitions.** As used in this Agreement the following terms will have the following meanings:

*Balancing* for Firm Customers who qualify and elect to hedge volumes:

- a. When usage exceeds hedged volumes:
  - a. Balance will be sold to Customer at monthly rate for the class they are in using weighted average cost of gas (WACOG2) as the average incremental commodity price. Any incremental cost or penalties incurred as a result of the City's acquisition of additional gas supply to balance will be added to the WACOG2.
- b. When usage is less than hedged volumes
  - a. City will purchase balance at the lowest Gas Daily Index Price for Transco Zone 4 for the month less zero dollars and twenty cents (\$0.20). Any incremental cost or penalties incurred as a result of the City's sales of excess gas supply to balance will be subtracted from the Gas Daily Index Price.

*Balancing* for Transportation Gas Service Customers is defined in the Schedule 45 tariff.

*City* – City of Shelby, North Carolina, a municipal corporation

*Customer* – Customer means any person, firm, association, or corporation, or any agency of the federal, State, or local government, being supplied with gas services.

*Dekatherm (DT)* – Dekatherm is a unit of energy that is equal to one million British thermal units or ten therms and measures the actual heating value of a specific volume of natural gas.

*Force majeure* – A force majeure event shall mean any act of God; war or other acts of civil or military authority; riot; civil strife; act of terrorism, domestic or foreign; embargo; epidemic(s); governmental rule, regulation, or decree; earthquake, flood, fire, hurricane, tornado, or other



casualty; freezing of wells or lines of pipe; or the unavailability of labor or materials to the extent beyond the control of the affected party.

*Governing law* – This agreement and the rights and obligations of the Parties hereunder shall be governed by and construed and interpreted in accordance with the laws of the State of North Carolina.

*Measurements* – The volume and total heating value of the gas delivered hereunder shall be determined as follows:

1. All volumes delivered shall be corrected to the pressure base of 14.73 psia and temperature base of sixty degrees (60) Fahrenheit. The average absolute atmospheric pressure shall be assumed to be fourteen and seven-tenths (14.7) pounds to the square inch, irrespective to actual elevation or location of the point of delivery above sea level or variations in such atmospheric pressure from time to time.
2. When orifice meters are used, volumes delivered shall be computed in accordance with the specification, formulae and tables published in the March 1978 Gas Measurement Committee Report No. 3 of the American Gas Association, and any modifications and amendments thereto and shall include the use of flange connections.
3. Gas volumes will be adjusted for BTU content, pressure, temperature, super compressibility, specific gravity, and any other applicable factors.
4. The temperature of the gas shall be assumed to be sixty degrees (60) Fahrenheit unless the City elects to install a recording thermometer or temperature correcting device. If a recording thermometer is installed, the arithmetical average of the twenty-four (24) hour period will be used to determine the correct temperature.

*Meter* – Meter shall mean any device, or instrument which is used by the City in measuring a quantity of gas.

*Month* – Month shall mean the period between any two regular consecutive readings of the meters measuring the quantity of gas used.

*New York Mercantile Exchange (NYMEX)* – The NYMEX is a commodity futures exchange regulated by the Commodity Futures Trading Commission and is regarded as the largest and world’s leading natural gas price benchmark.

*Notice* – Written notice shall be given to the provided address via first class mail or certified mail return receipt requested, hand delivery, or via email. Customer must provide City with updated address and contact information.

If to the City:  
Attn: City Manager  
City of Shelby  
P.O. Box 207  
Shelby, NC 28151  
Or via confirmed email:  
Rick.Howell@cityofshelby.com

Customer:  
Name and Address of Company Official  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Email address:

*State* – State of North Carolina

*Quality* – The gas received by the City shall be of merchantable quality and shall conform to the quality specifications of Williams Transco’s FERC Gas Tariff, as it may be amended from time to time.

*Venue* – Venue shall be in any court of competent jurisdiction over matters in Cleveland County, North Carolina.

*Weighted average cost of gas 1 (WACOG1)* – The City’s base monthly calculation of the average incremental cost of gas supply. This price includes gas purchased at current market prices and gas supplies purchased in association with the City’s hedging policy. Other charges included in the average incremental cost of gas are, but are not limited to, intra-month purchases, any applicable basis, Transco Zone 5 premiums, transportation and fuel charges, and sellbacks for balancing purposes.

*Weighted average cost of gas 2 (WACOG2)* – The City’s alternate monthly calculation of the average incremental cost of gas supply. This price includes gas purchased at market prices and excludes any gas supply pricing related to the City’s hedging policy. Other charges included in the average incremental cost of gas are, but are not limited to, intra-month purchases, any applicable basis, Transco Zone 5 premiums, transportation and fuel charges, and sellbacks for balancing purposes.

Williams Transco Federal Gas Regulatory Commission (FERC) Gas Tariffs – Transco consists of over 9,700 miles of pipeline transporting natural gas presently owned by the Williams Gas Pipeline Company, LLC and regulated by the FERC. The Gas Tariffs may be viewed through the FERC website.

### **Service.**

1. A meter of suitable capacity and design shall be furnished and installed on Customer’s premises by the City and shall be and remain the property of the City. Customer shall provide suitable space for the City’s meter and shall protect it from damage. The City’s representatives are hereby authorized to enter said premises at all reasonable hours for the purpose of inspecting customer’s lines and appliances for using natural gas and for reading, inspecting, repairing, or removing its meter and other property. The City will inspect such meters from time to time. Upon written request of the customer, the City will inspect such meters at any reasonable time, if such meters are found to register correctly, the cost of such inspection may be charged to the customer. Please refer to the Customer Service Policy and Schedule of Fees and Charges (Appendix A) for applicable fees. Meters shall be deemed to register correctly if the error is less than two percent (2%).

2. The point of delivery of such service shall be the outlet side of the meter. Upon completion of any and all necessary inspections and issuance of corresponding permits, the City shall not be liable to the customer or any of their agents, assigns, servants, or employees, or to any person whomsoever, for any loss, damage, or injury to person or property resulting from said gas or its use after it leaves said point of delivery, all risk thereof and therefrom being assumed by the customer, except when caused by the exclusive negligence or willful acts of the employees of the City.
3. Customer agrees that all appliances, equipment, and piping beyond the point of delivery will be installed according to applicable codes and maintained in a safe condition. A violation of this provision shall be grounds for the City to immediately discontinue service until the condition is corrected and inspected.

Customers who are purchasing gas under two or more rate schedules at the same location, through two or more meters, shall not connect piping between the meters or otherwise attempt to misrepresent the quantities of gas purchased that qualify under the City's rate classifications.

4. If service is disconnected for non-payment, Customer shall pay the full amount of the delinquent account plus the applicable non-payment reconnection fee before the City will reconnect service.

If this is a new service, there may be additional charges for extension of service. Please refer to the City of Shelby Customer Service Policy Manual for additional information regarding the City's policies and regulations for starting, disconnecting, or discontinuation of service.

5. Utility charges shall begin when the utility meter is installed. Bills for service hereunder shall be rendered and paid monthly. As defined above, a "month" shall mean the period between any two regular consecutive readings of the meters measuring the quantity of gas used.
6. In the event of a force majeure, neither party will be liable for the nonperformance of any of its obligations except Customer's obligation to pay for service. At no point shall an exception be made as to any obligations if the claiming party caused or contributed to the cause of the force majeure being claimed due to its own negligence or willful misconduct.

If a force majeure causes the inability of either party to meet an obligation under this agreement, the nonperforming party must promptly notify the other in writing and provide an estimate as to the nature of delay and expected resumption of performance. The nonperforming party must take all reasonable actions to minimize damages and resume performance. Financial inability to perform alone shall not relieve a party of its obligation

to perform. Refusal of a party to accede to demands of labor shall not deny that party the benefits of this provision.

7. The Customer agrees that the the City reserves the right to discontinue furnishing utility services to a customer, at any time without notice, upon the failure of the customer to pay bills for utility service, deposits, or to increase deposit amounts as required.
8. Customer further agrees that the City retains the right without notice to discontinue service upon the occurrence of any one or more of the following events:
  - a. Whenever the City has reasonable cause to believe that the customer is receiving utilities without paying for them, or that the City's meters, lines, or other apparatus have in any manner been tampered with.
  - b. Whenever, in the City's opinion, the condition of the customer's lines, equipment, and/or appliances are unsuitable for receiving services, or pose potential safety or health hazards to the City property, City personnel, the customer, or to the public.
  - c. Whenever the City determines that the customer's use of utilities or equipment interferes with or may be detrimental to the City's utilities systems or to the supply of utilities by the City to any other customer, including the violation of any City ordinances regarding the use of any utilities.
  - d. Whenever the customer had denied an authorized City representative access to the City's meters, lines, or other apparatus installed on the customer's premises.
  - e. Whenever it is necessary to prevent fraud upon the City.
9. The City and the Customer shall mutually agree on the appropriate pressure at which gas shall be delivered but in no event shall the City be required to furnish gas to the customer at a pressure exceeding five (5) pounds per square inch gauge.
10. All rate schedules are subject to change upon action of the City Council.

**FIRM RATE CUSTOMERS USING OVER 500 DEKATHERMS (DT)/DAY AVERAGE-  
ELECTION TO OPT-OUT OF CITY GAS SUPPLY HEDGED PURCHASES.**

All Customer's Total Commodity Rate is computed from adding the Base Commodity Rate (for the applicable rate classification) to the average incremental cost of gas supply for the current period. *See* Definition, WACOG1.

Firm rate customers using over a 500 DT/day average may elect to have the average incremental cost of gas supply for their billing calculated to exclude any City hedged gas supply purchases. The average incremental cost of gas supply for this election will be WACOG2, as defined above. A customer must elect the option to opt-out of the City's hedging gas supply purchases by executing the "Natural Gas Opt-Out Form." The City must approve the timing of any election to

opt-out or to opt-in to the WACOG1 average incremental cost of gas supply. Intentions must be made by March 31 of each calendar year to be eligible for the upcoming winter hedges.

### **CUSTOMER DIRECTED HEDGING POLICY**

Firm sales customers who use more than 1000 DT/day qualify to direct the City to hedge pricing on a portion of their estimated monthly gas supply. Customers who elect to hedge portions of their gas supply costs may direct the City to purchase gas supply for future delivery months within the City's Customer Directed Hedging Policy. The Customer may hedge up to eighty percent (80%) of their anticipated monthly usage. Gas purchased on unhedged supply will utilize the average incremental cost of gas supply for customers who opt-out of the City's hedging program, WACOG2.

The Total Commodity Rate for customers who elect to hedge their gas supply will be computed by adding the Base Commodity Rate (for the applicable rate classification) to the weighted average of the directed hedged gas supply costs for the specific volumes hedged. The average incremental gas supply costs to be used to compute the billing for hedged volumes will include, but not limited to, the customer directed hedged costs, intra-month purchases, applicable basis, Transco 5 premiums, transportation and fuel charges, and sellbacks for balancing purposes.

Customers who elect to hedge their gas supply must execute the "Natural Gas Customer Directed Hedging Form" and enter into a contract with the City of Shelby related to the hedge volumes and pricing. Customers who elect to hedge their gas supply must utilize natural gas as their primary fuel and remain a sales customer in their current rate classification for the duration of any hedges. Intentions must be made by March 31 of each calendar year to be eligible for the upcoming winter hedges.

#### **Guidelines for Customer Directed Hedging Policy**

1. The minimum hedge amount is 15,000 DT month for any month hedging is desired.
2. Hedged volume can vary from month to month.
3. The minimum time period for hedges is a six-month period from the date of the approved initial agreement.
4. Maximum hedged volume should not exceed eighty percent (80%) of projected usage per month.
5. When Customer elects to hedge a portion of the gas supply, the City will provide an estimated price for the hedges. The City will execute the order after confirmation by the Customer. The Customer will receive the actual locked prices once the transaction is completed, which may differ from the estimated prices.
6. Customer may elect to make up to three hedged purchases per year
7. Customer may elect to make hedges for up to three (3) years from the date hedge is completed.
8. Customer will be provided the terms of the fixed price arrangements as well as the actual volumes and NYMEX prices and applicable basis on a confirmation notice.

9. A Customer is not eligible to become a Transportation Gas Service customer during any year that they have directed the City to make hedges on any portion of their gas supply.
10. Should the actual usage, over the period of this agreement, be ten percent over or under your projection, we reserve the right to recover any resulting additional costs the City may incur due to this overage or under-usage.



## **City of Shelby Firm Customer Gas Supply Cost Election to Self-Direct Hedged Gas Supply Purchases**

\_\_\_\_\_(Customer Name and Meter Number)\_\_\_\_\_ hereby certifies that they meet the criteria included in the City of Shelby Natural Gas Terms and Conditions and elects to enter the City's Customer Directed Hedging Program. The Customer shall be eligible to self-direct hedged gas purchases as per the City's Customer Directed Hedging Policy. The Total Commodity Rate for customers who elect to hedge their gas supply will be computed by adding the Base Commodity Rate (for the applicable rate classification) to the weighted average of the directed hedged gas supply costs. The average incremental gas supply costs to be used to compute the billing for hedged volumes will include, but not be limited to, the Customer directed hedged costs, intra month purchases, any applicable basis, Transco Zone 5 premiums, transportation and fuel charges, and sellbacks for balancing purposes. The Customer hedged gas supply costs will be applied to the rate for the hedged volumes, and the rate for the non-hedged volumes will use the weighted average cost of gas WACOG2 for the average incremental cost of gas supply.

A customer is not eligible to become a Transportation Gas Service customer during any year that they have directed the City to make hedges on any portion of their gas supply.

The election start date must be approved by the City and continue indefinitely. If the Customer desires to reverse this election and have the City calculate their average incremental gas supply costs to include the City's gas supply hedges weighted average cost of gas \*WACOG1, the Customer will inform the City in writing, and the City will determine the first available month that the Customer's reversal of this election becomes effective.

[Signatures to Follow]

**Customer**

**City of Shelby**

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
City Approved Effective Date

\_\_\_\_\_  
Company Official Name and Title

\_\_\_\_\_  
City Manager

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

\*WACOG1 and WACOG2 are defined in the City of Shelby’s Natural Gas General Terms and Conditions found in the Fee Schedule.





**City of Shelby Firm Customer Gas Supply Cost  
Election to Opt-Out of City Hedged Gas Supply Purchase**

\_\_\_\_\_(Customer Name and Meter Number)\_\_\_\_\_ hereby certifies that they meet the criteria included in the City of Shelby Natural Gas Terms and Conditions, and elects to have their average incremental gas supply costs computed excluding any hedged purchases associated with the City of Shelby hedging program. The Customer’s bill will be computed using weighted average cost of gas \*WACOG2, vs weighted average cost of gas \*WACOG1. The election start date must be approved by the City and continue indefinitely.

If the Customer desires to reverse this election and have the City calculate their average incremental gas supply costs to include the City’s gas supply hedges, the Customer will inform the City in writing, and the City will determine the first available month that the Customer’s reversal of this election becomes effective.

**Customer**

**City of Shelby**

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
City Approved Effective Date

\_\_\_\_\_  
Company Official Name and Title

\_\_\_\_\_  
City Manager

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

\*WACOG1 and WACOG2 are defined in the City of Shelby’s Natural Gas General Terms and Conditions found in the Fee Schedule.



**Schedule 41**  
**Effective July 1, 2014**  
Replaces schedule effective 5/10/2013

**RESIDENTIAL GAS SERVICE**

**AVAILABILITY**

Gas Service under this rate is available for all residential purposes in individual residences and in individual units of multiple-family buildings located where City gas service is available.

**CHARACTER OF SERVICE**

Natural gas supplied under this schedule is sold on a firm basis only and shall be supplied through a single delivery point and be separately metered. Commingling of gas purchased under this schedule with gas purchased under other rate schedules is prohibited. All natural gas delivered under this rate is for the exclusive use of the customer and shall not be resold.

**MEASUREMENT, BILLING AND PAYMENT**

For measurement purposes, the volume of natural gas delivered under this rate schedule shall be measured in cubic foot units. Volumes of gas hereunder will be determined in accordance with the City's measurement base. For billing purposes, the volume of natural gas billed under this rate schedule shall be billed by the hundred cubic foot units (CCF).

**RATE**

The customer's total bill is calculated using the following components.

$$\text{Total Bill} = \text{FC} + (\text{U} \times \text{CR})$$

FC = Monthly Facilities Charge

U = Customer Monthly Usage in CCF

CR = Total Commodity Rate for the current period in CCF

The Total Commodity Rate is adjusted for each billing period by adding the Base Commodity rate to the average incremental cost of gas supply for the current period. This value is computed on a per dekatherm basis and converted to a per hundred cubic feet basis using the current heating value content of the gas. The Total Commodity Rate will be calculated each billing cycle.

**Residential Gas Service**  
**Schedule 41**  
**Effective July 1, 2014**  
Replaces schedule effective 5/10/2013

Residential Gas Service	<u>Monthly Facilities Charge</u> \$8.50	<u>Base Commodity Rate</u> \$6.69 per dekatherm
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Any applicable North Carolina state or local sales tax will be added to the customer's total charges.



**Schedule 42**  
**Effective July 1, 2014**  
Replaces schedule effective May 10, 2013

**GENERAL COMMERCIAL AND INDUSTRIAL GAS SERVICE**

AVAILABILITY

Gas Service under this rate is available for all non-residential customers where City gas service is available.

CHARACTER OF SERVICE

Natural gas supplied under this schedule is sold on a firm basis only and shall be supplied through a single delivery point and be separately metered. Commingling of gas purchased under this schedule with gas purchased under other rate schedules is prohibited. All natural gas delivered under this rate is for the exclusive use of the customer and shall not be resold.

MEASUREMENT, BILLING AND PAYMENT

For measurement purposes, the volume of natural gas delivered under this rate schedule shall be measured in cubic foot units. Volumes of gas hereunder will be determined in accordance with the City's measurement base. For billing purposes, the volume of natural gas billed under this rate schedule shall be billed by the hundred cubic foot units (CCF).

RATE

The customer's total bill is calculated using the following components.

$$\text{Total Bill} = \text{FC} + (\text{U} \times \text{CR})$$

FC = Monthly Facilities Charge

U = Customer Monthly Usage in CCF

CR = Total Commodity Rate for the current period in CCF

The Total Commodity Rate is adjusted for each billing period by adding the Base Commodity rate to the average incremental cost of gas supply for the current period. This value is computed on a per dekatherm basis and converted to a per hundred cubic feet basis using the current heating value content of the gas. The Total Commodity Rate will be calculated each billing.

**General Commercial and Industrial Gas Service**  
**Schedule 42**  
**Effective July 1, 2014**  
Replaces schedule effective May 10, 2013

	<u>Monthly Facilities Charge</u>	<u>Base Commodity Rate</u>
General Commercial and Industrial Gas Service	\$12.50	\$5.30/dekatherm

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.



**Schedule 43**  
**Effective November 1, 2016**  
Replaces schedule effective May 10, 2013

**HIGH LOAD FACTOR GAS SERVICE**

**AVAILABILITY**

Gas Service under this rate schedule is available to any eligible commercial or industrial consumer using natural gas principally for process stream generation, manufacturing purposes, or any other base-load application, where the use of gas for space heating is only incidental. This rate is not available to consumers whose use of gas during the month of least consumption is less than 50% of the use during the month of greatest consumption

**CHARACTER OF SERVICE**

Natural gas supplied under this schedule is sold on a firm basis only and shall be supplied through a single delivery point and be separately metered. Commingling of gas purchased under this schedule with gas purchased under other rate schedules is prohibited. All natural gas delivered under this rate is for the exclusive use of the customer and shall not be resold.

The customer must remain on this tariff schedule for a period no less than 12 months before switching tariffs or service.

**MEASUREMENT, BILLING AND PAYMENT**

For measurement purposes, the volume of natural gas delivered under this rate schedule shall be measured in cubic foot units. Volumes of gas hereunder will be determined in accordance with the City's measurement base. For billing purposes, the volume of natural gas billed under this rate schedule shall be billed by the hundred cubic foot units (CCF).

**RATE**

The customer's total bill is calculated using the following components:

$$\text{Total Bill} = \text{FC} + (\text{U} \times \text{CR})$$

FC= Monthly Facilities Charge

U = Customer Monthly Usage in CCF

CR = Total Commodity Rate for the current period in CCF

The Total Commodity Rate is adjusted for each billing period by adding the Base Commodity rate to the average incremental cost of gas supply for the current period. This value is computed on a per dekatherm basis and converted to a per hundred cubic feet basis using the current heating value

**High Load Factor Gas Service**  
**Schedule 43**  
**Effective November 1, 2016**  
Replaces schedule effective May 10, 2013

content of the gas. The Total Commodity Rate will be calculated each billing cycle

	<u>Monthly Facilities Charge</u>	<u>Base Commodity Rate</u>
High Load Factor Gas Service	\$60.00	\$3.58 per dekatherm

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.



**Schedule 44**  
**Effective May 10, 2013**  
Replaces schedule effective 7/10/2011

**INTERRUPTIBLE GAS SERVICE**  
**WITH OR WITHOUT PARTIAL FIRM REQUIREMENTS**

**AVAILABILITY**

Gas service under this rate schedule is available by written contract to eligible large industrial consumers, whose use of gas is principally for process purposes, and where space heating is incidental only. This service is offered only to customers who average daily gas usage is reasonably anticipated to equal or exceed 100 dekatherms per day. Existing customer's consumption must be equal to or greater than 36,500 dekatherms per year to qualify for this rate.

**STANDBY ALTERNATE FUEL CAPACITY**

Customers purchasing gas pursuant to this Rate Schedule shall maintain, in useable condition, alternate fuel facilities with ample on-site alternate fuel capability for supplying 100% of the establishment's gas requirements during periods of gas interruption or curtailment. Such interruption or curtailment shall be immediately effective upon verbal or written notification by the City and Customer shall refrain from using gas until permitted to do so by the City. It is understood and agreed that the City will have the right to suspend gas service without further notice to the Customer in the event the Customer fails to curtail Customer's use of gas in accordance with the City's notice of curtailment.

**CHARACTER OF SERVICE**

Natural gas supplied under this schedule is sold on an interruptible basis only and shall be supplied through a single delivery point and be separately metered. Commingling of gas purchased under this schedule with gas purchased under other rate schedules is prohibited. All natural gas delivered under this rate is for the exclusive use of the customer and shall not be resold.

The customer must remain on this tariff schedule for a period no less than 12 months before switching tariffs or service.

**MEASUREMENT, BILLING AND PAYMENT**

For measurement purposes, the volume of natural gas delivered under this rate schedule shall be measured in cubic foot units. Volumes of gas hereunder will be determined in accordance with the City's measurement base. For billing purposes, the volume of natural gas billed under this rate schedule shall be billed by the hundred cubic foot units (CCF).

**RATE**

The customer's total bill is calculated using the following components:



**Interruptible Gas Service  
Schedule 44  
Effective May 10, 2013  
Replaces schedule effective 7/10/2011**

Total Bill = FC + (U x CR)

- FC = Monthly Facilities Charge
- U = Customer Monthly Usage in CCF
- CR = Total Commodity Rate for the current period in CCF

The Total Commodity Rate is adjusted for each billing period by adding the Base Commodity rate to the average incremental cost of gas supply for the current period. This value is computed on a per dekatherm basis and converted to a per hundred cubic feet basis using the current heating value content of the gas. The Total Commodity Rate will be calculated each billing cycle.

	<u>Monthly Facilities Charge</u>	<u>Base Commodity Rate</u>
Interruptible Gas Service	\$60.00	
	First 1500 MCF/month	\$2.08 per dekatherm
	Next 1500 MCF/month	\$1.66 per dekatherm
	Next 3000 MCF/month	\$1.36 per dekatherm
	Next 9000 MCF/month	\$1.12 per dekatherm
	All volumes over 15,000 MCF per month	\$0.92 per dekatherm

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.

**PROVISIONS:**

1. Whenever curtailment or interruption of interruptible gas delivered hereunder is required, the City shall issue a curtailment order to consumer, specifying the quantity of gas to be curtailed and the time at which such curtailment is to be made.

When restoration of service is permissible, the City shall similarly issue a restoration order specifying the quantity of gas to be restored and the time at which such restoration is to be made. Consumer shall carry out all such orders at the time specified therein. A curtailment order shall be issued at least one hour in advance of its effective time.

2. In the event customer fails to discontinue the use of interruptible gas after one hour's notice that the interruptible gas under this schedule is not available, all gas so used shall be paid for by the consumer at a rate of \$55.00 per DT of maximum day use of such unauthorized gas, in addition to the regular commodity charge for such gas and any charges for firm gas.

**Interruptible Gas Service**  
**Schedule 44**  
**Effective May 10, 2013**  
Replaces schedule effective 7/10/2011

3. When a customer is notified to curtail service, or while gas service is being curtailed, customer finds it impossible to continue operations on his standby fuel because some bona fide emergency and the City has gas available from some source other than its Contract Demand Service from Transcontinental Gas Pipe Line Corporation, the City may, at its discretion, furnish emergency gas service upon request from customer for such service. All emergency gas so used shall be paid for by the consumer at the rate of \$3.00 per dekatherm of gas plus the highest incremental gas commodity cost for gas purchased by the City in the current month. The City shall not be liable in any way to any customer for failure in whole and in part, temporary or permanent, to deliver emergency gas under this provision.



**Schedule 45**  
**Effective July 1, 2018**  
 Replaces schedule effective July 1, 2014

**INDUSTRIAL FIRM**  
**TRANSPORTATION GAS SERVICE**

**AVAILABILITY**

This service is available to any industrial class of customer whose annual consumption is equal to or greater than 912,500 dekatherms per year. The customer must also be located inside the city limits of Shelby, NC and be connected to the City of Shelby (City) natural gas system for a minimum of 12 months:

- A. To the extent that the City and Customer have adequate facilities and equipment available and in place for transporting and delivery of such volumes of gas;
- B. When a Customer has executed a Service Agreement with the City, wherein the City agrees to transport and deliver volumes of gas received for the Customer as specified therein.

**CHARACTER OF SERVICE**

Transportation of natural gas by the City under this rate schedule shall be on a firm basis. Natural gas supplied under this schedule shall be supplied through a single delivery point and be separately metered. Commingling of gas purchased under this schedule with gas purchased under other rate schedules is prohibited. All natural gas delivered under this rate is for the exclusive use of the customer and shall not be resold.

Each year, qualifying customers shall request this transportation service prior to March 1<sup>st</sup> and provide a Maximum Daily Quantity (MDQ) which represents the quantity of gas the City is obligated to transport on a firm basis. The annual service shall commence July 1<sup>st</sup> and run through June 30<sup>th</sup> of the following year. The City Manager must approve and accept the MDQ prior to the commencement of service. Once the City approval is granted, the service will be provided under this Rate Schedule through June 30<sup>th</sup> of the following year. The customer must remain on this rate schedule through June 30<sup>st</sup> of the following year.

**RATE**

	<u>Monthly Facilities Charge</u>	<u>Base Commodity Rate</u>
Industrial Firm Transportation Gas Service	\$500.00	
	First 50,000 Dekatherms	\$.635 per Dekatherm
	Next 25,000 Dekatherms	\$.435 per Dekatherm
	Next 25,000 Dekatherms	\$.245 per Dekatherm
	All over 100,000 Dekatherms	\$.135 per Dekatherm

**Schedule 45**  
**Industrial Firm Transportation Gas Service**  
**Effective July 1, 2018**  
Replaces schedule effective July 1, 2014

The usage charges are subject to a minimum monthly bill of \$42,625.00 per month. The City reserves the option to waive the monthly minimum billing at their discretion.

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.

**DETERMINATION OF DELIVERIES**

The volumes of gas transported pursuant to this schedule shall be the volumes delivered to the City by the Customer at the point of delivery with Williams Transco. Gas delivered hereunder shall be billed as the first gas through the Customer's meter each month.

**BALANCING OF TRANSPORTATION VOLUMES**

Receipts and deliveries of gas hereunder shall be at uniform rates of flow with no significant fluctuations or imbalances. Customers (or its Agent) are responsible to match daily gas deliveries into the City's system with daily gas consumption by Customer as closely as possible. Any imbalances shall be corrected by the Customer (or its Agent), insofar as practicable, during the month in which they occur. Customers (or its Agent) are expected to proactively manage intra-month imbalances. Customer (or its Agent) may adjust its daily nominations during a month in order to correct any accumulated imbalance and maintain a monthly balance subject to the operating limitations of the City. The City reserves the right to limit the amount of such imbalances to avoid operating problems, comply with balancing requirements of the upstream pipeline(s), and to mitigate the need to acquire additional daily supply at prices that would adversely affect sales customers. The Customer (or its Agent) will be responsible for any imbalance charges assessed by upstream pipeline(s) in connection with any gas transported by the Customer under this Rate Schedule.

In the event Customer (or its Agent) fails to abide by the requirements set forth above, the City shall have the right to curtail deliveries to Customer if an imbalance is negative or reducing Customer's nominated quantities if an imbalance is positive. The Customer will be responsible for any imbalance charges assessed by upstream pipeline(s) in connection with any gas transported by the Customer. The City reserves the right to take other reasonable action to mitigate system operational problems. The City will use its reasonable efforts to notify the Customer or the Customer's Agent before proceeding with a unilateral nomination reduction or delivery curtailment and will notify Customer of any reduction to Customer's nomination that has been instituted by the City.

Any time the Customer is consistently using more or less gas than is being delivered to the City for the Customer's account, it shall be the Customer's responsibility to bring its supply and requirements into balance. Customers must balance within 5% of their monthly deliveries and

**Schedule 45**  
**Industrial Firm Transportation Gas Service**  
**Effective July 1, 2018**  
Replaces schedule effective July 1, 2014

within 10% of their daily deliveries in order to maintain the integrity of the system under normal operating conditions.

In instances where there is an over-deliver of supply for a month, the City at its option, may cash-out this over-supply and purchase any or all of the excess volumes at a rate of 20 cents per dekatherm lower than its lowest cost of commodity supply that month.

In instances where there is an under-deliver of supply for a month, the City at its option, may cash-out this under-supply and sell any or all of the deficit volumes to the Customer at a rate of 20 cents per dekatherm higher than the firm sales tariff rate (High Load Factor Rate) for that month.

During an Operational Flow Order (OFO) on any upstream pipeline and in other situations where the City notifies the customer via email or by phone, Customers must balance within 5% of their daily deliveries to maintain the integrity of the system and avoid causing the City to purchase additional gas or sell excess gas.

In instances where there is an over-deliver of supply during an OFO or in other situations identified by the City, the City at its option, may cash-out this over-supply and purchase any or all of the excess volumes at a rate of 20 cents per dekatherm lower than its lowest cost of commodity supply or the price to sell excess supply for that day.

In instances where there is an under-deliver of supply during an OFO or other situation identified by the City, the City at its option, may cash-out this under-supply and sell any or all of the deficit volumes to the Customer at a rate of 20 cents per dekatherm higher than the highest cost of commodity supply for that day.

In addition, the Customer will also be charged imbalance penalties in instances where the City incurs imbalance or overrun penalties from the pipeline supplier due to overruns or under-deliveries. These charges will be based on a prorated share of the penalty attributed to the Customer.

**LATE PAYMENT CHARGE**

Unless bill is paid on or before ten (10) days after the due date as shown on bill, the account will be assessed late fees as outlined in the City's fee schedule.

**SPECIAL PROVISIONS**

1. The customer will operate within the guidelines required by Williams Transco Gas Pipeline (transporter). When requested by the City, the Customer, or its agent, shall inform the City, by 8:30 am (or other time prescribed by the City) of the working day prior to the day(s) the gas is to be delivered, of the anticipated consumption level and the volume requested for delivery. At that time, the City, or its agent, shall inform the Customer of any restrictions on the volume requested for delivery.

**Schedule 45**  
**Industrial Firm Transportation Gas Service**  
**Effective July 1, 2018**  
Replaces schedule effective July 1, 2014

2. The Customer, or its agent, is responsible for all of the necessary arrangements and notification for the scheduling of transportation on the pipeline.
3. The Customer, or its agent, must purchase the necessary software package provided by Williams Transco Gas Pipeline to make possible daily monitoring of gas flows.
4. Gas transported on this schedule shall be separately metered and shall not be used interchangeably with firm gas purchased or transported on any schedule.
5. The term of the contract shall be for a term of not less than one year.
6. Customers must remain on this tariff schedule for a period of no less than 12 months before switching tariffs or service.

**RECONNECTION CHARGE**

There shall be a charge for reconnection of services terminated because of non-payment of bills in accordance with the City Code.



**Schedule SMI  
Effective December 1, 2021**

**SMALL/MEDIUM INDUSTRIAL FIRM GAS SERVICE**

**AVAILABILITY**

Gas service under this rate schedule is available to eligible industrial consumers, whose use of gas is principally for process purposes, and where space heating is incidental only. This service is offered only to customers whose average daily gas usage is reasonably anticipated to equal or exceed 100 dekatherms per day. Existing customer's consumption must be equal to or greater than 36,500 dekatherms per year to qualify for this rate.

- A. To the extent that the City and Customer have adequate facilities and equipment available and in place for transporting and delivery of such volumes of gas;
- B. When a Customer has executed a Service Agreement with the City, wherein the City agrees to transport and deliver volumes of gas received for the Customer as specified therein.

**CHARACTER OF SERVICE**

Natural gas supplied under this schedule is sold on a firm basis only and shall be supplied through a single delivery point and be separately metered. Commingling of gas purchased under this schedule with gas purchased under other rate schedules is prohibited. All natural gas delivered under this rate is for the exclusive use of the customer and shall not be resold.

**MEASUREMENT, BILLING AND PAYMENT**

For measurement purposes, the volume of natural gas delivered under this rate schedule shall be measured in cubic foot units. Volumes of gas hereunder will be determined in accordance with the City's measurement base.

**MONTHLY RATE**

The customer's total bill is calculated using the following components.

$$\text{Total Bill} = \text{FC} + (\text{U} \times \text{CR})$$

**Small/Medium Industrial Firm Gas Service  
Schedule SMI**

**Effective December 1, 2021**

- FC = Monthly Facilities Charge
- U = Customer Monthly Usage in CCF
- CR = Total Commodity Rate for the current period in CCF

The Total Commodity Rate is adjusted for each billing period by adding the Base Commodity Rate to the average incremental cost of gas supply for the current period. This value is computed on a per dekatherm basis and converted to a per hundred cubic feet basis using the current heating value content of the gas. The average incremental cost of gas supply shall be estimated upon the current monthly billing, and trued up to match actual costs in the following month. The cost of gas true up may result in additional charges or a credit due the customer. The base commodity rate is shown below.

Small/Medium Industrial Firm Gas Service

<u>Monthly Facilities Charge</u>	<u>Base Commodity Rate</u>	
\$200.00	First 5,000 dekatherms	\$2.80/dekatherm
	Next 5,000 dekatherms	\$1.80/dekatherm
	All over 10,000 dekatherms	\$1.00/dekatherm

Any applicable North Carolina state or local sales tax will be added to the customer’s total charges.

LATE PAYMENT CHARGE

Unless bill is paid on or before ten (10) days after the due date as shown on bill, the account will be assessed late fees as outlined in the City’s fee schedule.





**Schedule 46**  
**Effective March 18, 2024**  
Replaces schedule effective 7/1/2018

**LARGE INDUSTRIAL FIRM GAS SERVICE**

**AVAILABILITY**

Gas service under this rate schedule is available to eligible large industrial consumers, whose use of gas is principally for process purposes, and where space heating is incidental only. This service is offered only to customers whose average daily gas usage is reasonably anticipated to equal or exceed 500 dekatherms per day. Existing customer's consumption must be equal to or greater than 182,500 dekatherms per year to qualify for this rate.

- A. To the extent that the City and Customer have adequate facilities and equipment available and in place for transporting and delivery of such volumes of gas;
- B. When a Customer has executed a Service Agreement with the City, wherein the City agrees to transport and deliver volumes of gas received for the Customer as specified therein.

**CHARACTER OF SERVICE**

Natural gas supplied under this schedule is sold on a firm basis only and shall be supplied through a single delivery point and be separately metered. Commingling of gas purchased under this schedule with gas purchased under other rate schedules is prohibited. All natural gas delivered under this rate is for the exclusive use of the customer and shall not be resold.

Each year, the customer shall elect a Maximum Daily Quantity (MDQ) which represents the quantity of gas the City is obligated to provide on a firm basis. The customer shall elect a MDQ prior to March 1st of each year that will be utilized for a 12-month term starting July 1st through June 30th following the MDQ election. The City Manager must approve and accept the MDQ prior to the commencement of service. Once the City approval is granted, the service will be provided under this Rate Schedule through June 30th of the following year. The customer must remain on this rate schedule through June 30th of the following year.

**MEASUREMENT, BILLING AND PAYMENT**

For measurement purposes, the volume of natural gas delivered under this rate schedule shall be measured in cubic foot units. Volumes of gas hereunder will be determined in accordance with the City's measurement base. For billing purposes, the volume of natural gas billed under this rate schedule shall be billed by the hundred cubic foot units (CCF).

**Schedule 46**  
**Large Industrial Firm Gas Service**  
**Effective March 18, 2024**  
Replaces schedule effective 7/1/2018

RATE

The customer's total bill is calculated using the following components.

$$\text{Total Bill} = (\text{MDQ} \times \text{D}) + (\text{U} \times \text{CR})$$

- MDQ = Maximum Daily Quantity elected for term July 1 – June 30th, Dt/day
- D = Monthly Demand Charge
- U = Customer Monthly Usage in CCF
- CR = Total Commodity Rate for the current period in CCF

The customer shall pay the Demand Charge component of the rate (MDQ x D) each month during the July 1- June 30th term regardless of the amount of gas purchased. In the event that the customer utilizes more gas on a daily basis, as measured and reported by the City's telemetering equipment, the MDQ will be adjusted upward to match the highest daily delivery measured for the remainder of the term July 1 – June 30th.

The revision of the customer MDQ based on actual deliveries shall not create any right to service at a specified level. All changes to character and quantity of service shall be subject to the City's consent based on the evaluation of the capacity of the City's pipeline system and gas supply contracts.

The Monthly Demand Charge shall be equal to 100% of the weighted average of the monthly reservation charges paid by the City to Transco for firm transportation service (including applicable demand surcharges) for capacity to deliver gas to the City's gas system. The Monthly Demand Charge shall be computed using the following formula: Firm Sales Daily Reservation Rate x days in the Month = Monthly Demand Charge. The Firm Sales Daily Reservation Rate shall be computed based on the weighted average of the price paid by the City for telescoped capacity on Transco, utilizing the telescoped reservation charges and surcharges in effect from time to time and charged by Transco (currently 17%, Zone 1-5; 25%, Zone 2-5; and 58%, Zone 3-5).

The Total Commodity Rate is adjusted for each billing period by adding the Base Commodity Rate to the average incremental cost of gas supply for the current period. The average incremental cost of gas supply shall be estimated upon the current monthly billing and trued up to match actual costs in the following month. The cost of gas true up may result in additional charges or a credit due the customer. The base commodity rate is shown below.

		<u>Base Commodity Rate</u>
Large Industrial Firm Gas Service	All Volumes	\$.85 per dekatherm

Any applicable North Carolina state or local sales tax will be added to the customer's total charges.

**Schedule 46**  
**Large Industrial Firm Gas Service**  
**Effective March 18, 2024**  
Replaces schedule effective 7/1/2018

NOTIFICATION OF MONTHLY AND DAILY USE

The Customer must notify the City on or before the fifteenth day prior to each month and provide an estimate of the gas to be used each month. The Customer must not exceed the MDQ on any day, without written permission from the City. Any volumes exceeding the MDQ without permission from the City are hereby defined as Unauthorized Over-Run Volumes. The City reserves the right to curtail any Unauthorized Over-Run Volumes. The Customer shall be liable for any incremental charges or assessments (including, but not limited to penalties) by the upstream interstate pipeline during the time of the unauthorized usage by such Customer. The Customer shall also be billed any difference between the City's average incremental commodity cost for the month and the maximum daily commodity cost incurred for any Unauthorized Over-Run Volumes. The payment of a penalty for Unauthorized Over-Run volumes shall not under any circumstances be considered as giving any such Customer the right to take Unauthorized Over-Run volumes, nor shall such payment be considered as a substitute for any other remedies available to the City.

When requested by the City, the customer, or its agent, shall inform the City by 8:30 am (or other time prescribed by the City) of the working day prior to the day(s) the gas is to be consumed of the anticipated customer's usage. The Customer must also keep their usage to within 5% of their daily estimated volumes to maintain the integrity of the system.

In instances where the Customer uses more than 5% of their estimated volumes during OFO or other situations where the City has notified the customer to estimate daily volumes, the City at its option, may invoice the Customer for actual gas supply commodity costs plus penalties in lieu of the average incremental cost of gas supply for the current period for the volumes over 5% of the Customer's estimated daily volumes for the cost gas supply for that day.

LATE PAYMENT CHARGE

Unless bill is paid on or before ten (10) days after the due date as shown on bill, the account will be assessed late fees as outlined in the City's fee schedule.

**NATURAL GAS FEES AND INCENTIVES**

**Single Family Homes, Duplexes, and Stand-Alone Businesses**

	<b><u>Requirement</u></b>	<b><u>Cost</u></b>
Gas Main Extensions	Up to 100' of main	Free
	All over 100' of main	\$10.00 ft
Gas Service Lines	All service footage	\$8.00 ft
Gas Service Line Relocation	Up to 30' of service	\$250 minimum
	All over 30' of service	\$8.00 ft (\$250 minimum)

**Multi-Family Complexes, Subdivisions, and Multi-Business Complexes**

	<b><u>Requirement</u></b>	<b><u>Cost</u></b>
Gas Main Extensions	All main footage	\$10.00 ft
Gas Service Lines	All service footage	\$8.00 ft
Gas Service Line Relocation – Residential	Up to 30' of service	\$250 minimum
	All over 30' of service	\$8.00 ft (\$250 minimum)
Gas Service Line Relocation – Commercial	Up to 60' of service	\$500 minimum
	All over 60' of service	\$8.00 ft (\$500 minimum)

**Miscellaneous Service Fees**

	<b><u>Requirement</u></b>	<b><u>Cost</u></b>
Gas Meter Reset	N/A	\$40.00
Gas Meter Upgrade – Residential Meter	Inches to Pounds	\$75.00
Gas Meter Upgrade – Commercial Meter	N/A	Actual Cost

**Rebates (New and Existing Customers)**

<b><u>Appliance</u></b>	<b><u>Rebate Amount</u></b>
Primary Heat	\$200.00 1 <sup>st</sup> standard furnace \$100.00 2 <sup>nd</sup> standard furnace
Dual Fuel Heat Pump (Qualifying dual fuel heat pumps must have at least a 15.2 Seasonal Energy Efficiency Ratio (SEER 2) rating.)	\$200.00 1 <sup>st</sup> dual fuel furnace \$100.00 2 <sup>nd</sup> dual fuel furnace
Water Heater (Tank or Tankless)	\$200.00 1 <sup>st</sup> water heater \$100.00 2 <sup>nd</sup> water heater
Range (also includes cooktop)	\$100.00
Dryer	\$200.00

**Commercial and Industrial Incentives**

Please contact the Director of Energy Services for commercial and/or industrial rebates.



**Effective July 1, 2023**  
Replaces schedule effective 7/1/2018

### **STORMWATER UTILITY FEE**

<u><b>Type</b></u>	<u><b>Monthly Fee</b></u>
Residential	\$2.63
Commercial	
1 – 2 ERU	\$5.27
3 – 5 ERU	\$10.53
6 – 10 ERU	\$15.80
11 – 25 ERU	\$26.33
26 – 50 ERU	\$78.98
51 – 100 ERU	\$157.95
101 – 200 ERU	\$315.90
201 – 500 ERU	\$631.80
501 – 1000 ERU	\$1,263.60
1001+ ERU	\$2,106.00

- Residential fees apply to a single dwelling on one parcel
- Commercial fees apply to any developed parcel that is not defined as residential (e.g. multifamily, office, institutional, commercial, industrial, etc.)
- Parcels with less than 400 square feet of impervious surfaces are not subject to a stormwater fee.

One Equivalent Residential Unit (ERU) is equal to 2,600 square feet of impervious area.



**Effective July 1, 2018**  
Replaces schedule effective 7/1/2014

### **STORMWATER UTILITY FEE CREDIT PROGRAM**

The City of Shelby Stormwater Fee Credit program offers commercial property owners the opportunity to reduce their stormwater utility fee charges by applying for available fee credits. The fee credits described below are cumulative and a stormwater fees may be reduced as much as thirty (30) percent based on the following three credit categories:

- **Water Quality (10% credit)** – Properties qualifying for this fee credit shall provide an onsite Best Management Practice (BMP) that reduces the impact of pollution on water quality and conforms with the design and maintenance standards in the City of Shelby’s Phase II Stormwater Ordinance and the NCDENR BMP Manual (minimum 85% TSS removal). The required water quality analysis is to be prepared and sealed by an engineer registered in the State of North Carolina.

- **Water Quantity (10% credit)** – Properties qualifying for this fee credit shall provide a post developed rate of runoff that is less than or equal to the runoff rates at pre-development. Properties that reduce their peak discharge rate to pre-developed conditions are eligible to receive a stormwater runoff control credit. If site conditions do not allow for a complete reduction to the pre-developed peak discharge rate, the credit will be determined proportionally based on the amount of reduction attained (i.e., if the developed peak discharge is reduced by 70 percent of the differential runoff, then the corresponding credit would be  $0.70 \times 10\% = 7\%$ ). Runoff rate analysis is to be based on a 10-year storm event with supporting calculations prepared and sealed by an engineer registered in the State of North Carolina.

- **Industrial Stormwater Permit (10% credit)** – An industrial property that is covered by an individual or general National Pollution Discharge Elimination System (NPDES) stormwater discharge permit is eligible for this credit if all requirements of the aforementioned permit are satisfied. An annual inspection report must be provided to the City to verify compliance and receive this fee credit.