



**Schedule RESCTY**  
**Effective July 1, 2024**  
Replaces schedule effective 7/1/2023

**RESIDENTIAL WATER SERVICE (CITY)**

**AVAILABILITY**

Metered water service will be provided to consumers within the City limits of Shelby for residential use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Consumption Unit	\$16.06 per billing period
Volume Charge (per 1,000 gallons used per billing period)	\$2.76

The minimum bill is the Customer Charge.

**CONDITIONS**

New service generally requires a separate water meter to serve each dwelling, townhome, duplex, apartment complex, or other such residential consumption unit.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule RESRUR  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**RESIDENTIAL WATER SERVICE (RURAL)**

**AVAILABILITY**

Metered water service will be provided to consumers outside the City limits of Shelby for residential use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Consumption Unit	\$32.13 per billing period
Volume Charge (per 1,000 gallons used per billing period)	\$5.51

The minimum bill is the Customer Charge.

**CONDITIONS**

New service generally requires a separate water meter to serve each dwelling, townhome, duplex, apartment complex, or other such residential consumption unit.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule COMCTY  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**COMMERCIAL WATER SERVICE (CITY)**

**AVAILABILITY**

Metered water service will be provided to consumers within the City limits of Shelby for commercial use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Consumption Unit \$17.90 per billing period

Volume Charge

First 15,000 gallons (per 1,000 gallons used per billing period) \$2.76

All over 15,000 gallons (per 1,000 gallons used per billing period) \$2.22

The minimum bill is the Customer Charge.

**CONDITIONS**

New service generally requires a separate water meter to serve each store, shop, office, warehouse, storage building or other such commercial consumption unit.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule COMRUR**  
**Effective July 1, 2024**  
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**COMMERCIAL WATER SERVICE (RURAL)**

**AVAILABILITY**

Metered water service will be provided to consumers outside the City limits of Shelby for commercial use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Consumption Unit \$35.80 per billing period

Volume Charge

    First 15,000 gallons (per 1,000 gallons used per billing period) \$5.51

    All over 15,000 gallons (per 1,000 gallons used per billing period) \$4.65

The minimum bill is the Customer Charge.

**CONDITIONS**

New service generally requires a separate water meter to serve each store, shop, office, warehouse, storage building or other such commercial consumption unit.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule IRRCTY  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**IRRIGATION WATER SERVICE (CITY)**

**AVAILABILITY**

Metered water service will be provided to consumers within the City limits of Shelby for irrigation use, where access to existing facilities is feasible.

**RATE**

Volume Charge (per 1,000 gallons used per billing period) \$3.24

**CONDITIONS**

Irrigation Systems – Commercial and Residential

All irrigation systems installed where water is provided by the City of Shelby must be connected to a separate irrigation meter installed by the City of Shelby. The City of Shelby requires the installation of a backflow assembly prior to the initiation of water service. At a minimum and consistent with the North Carolina Administrative Code “Rules Governing Public Water Systems”, the City of Shelby will require the installation of Reduced Pressure Zone (RPZ) device for adequate water system protection. To inquire about fees and obtaining an irrigation meter, call (704) 484-6866.

Once installed, please contact Customer Services (704) 484-6866 for an inspection of backflow prevention assembly. Once the assembly has passed inspection, the meter will be activated by the City of Shelby Utilities.

An initial test of the Reduced Pressure Principle (RP) backflow assembly and annually thereafter, is required. The customer is responsible for this testing and shall be responsible for submission of the *Backflow Prevention Test and Maintenance Report* to the City within 30 days of testing. All testing must be conducted by a contractor licensed by the State of North Carolina for testing of backflow prevention assemblies. A list of approved testers is available at [www.cityofshelby.com/backflow](http://www.cityofshelby.com/backflow). Testing information shall be forwarded to:

City of Shelby Utilities - c/o Backflow Prevention  
824 W Grover St  
Shelby, NC 28150

For additional questions regarding the Backflow Prevention program and/or assembly please contact City of Shelby Utilities at [backflow@cityofshelby.com](mailto:backflow@cityofshelby.com).



**Schedule IRRRUR  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**IRRIGATION WATER SERVICE (RURAL)**

**AVAILABILITY**

Metered water service will be provided to consumers outside the City limits of Shelby for irrigation use, where access to existing facilities is feasible.

**RATE**

Volume Charge (per 1,000 gallons used per billing period) \$7.25

**CONDITIONS**

Irrigation Systems – Commercial and Residential

All irrigation systems installed where water is provided by the City of Shelby must be connected to a separate irrigation meter installed by the City of Shelby. The City of Shelby requires the installation of a backflow assembly prior to the initiation of water service. At a minimum and consistent with the North Carolina Administrative Code “Rules Governing Public Water Systems”, the City of Shelby will require the installation of Reduced Pressure Zone (RPZ) device for adequate water system protection. To inquire about fees and obtaining an irrigation meter, call (704) 484-6866.

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**Schedule LGINDC  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**LARGE INDUSTRIAL WATER SERVICE (CITY)**

**AVAILABILITY**

Metered water service will be provided to consumers within the City limits of Shelby for industrial use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Water Consumption Unit	\$389.38 per billing period
Volume Charge (per 1,000 gals used per billing period)	\$2.08

**CONDITIONS**

Large Industrial rate will be provided to industries involved in manufacturing, etc. who use in excess of 10,000,000 gallons per billing period on average.



**Schedule LGINDR  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**LARGE INDUSTRIAL WATER SERVICE (RURAL)**

**AVAILABILITY**

Metered water service will be provided to consumers outside the City limits of Shelby for industrial use, where access to existing facilities is feasible.

**RATE**

Customer Charge Per Water Consumption Unit	\$778.75 per billing period
Volume Charge (per 1,000 gals used per billing period)	\$4.15

**CONDITIONS**

Large Industrial rate will be provided to industries involved in manufacturing, etc. who use in excess of 10,000,000 gallons per billing period on average.





**Schedule BW-1**  
**Effective July 1, 2024**  
Replaces schedule effective 7/1/2023

**RESALE (BULK) WATER SERVICE**

**AVAILABILITY**

Resale (Bulk) water service will be provided to customers at the 824 W. Grover Street metered site. Customers must have their own transport vessel.

**RATE**

Volume Charge (per 1,000 gallons used per billing period) \$6.54



**Schedule WATERG**  
**Effective July 1, 2024**  
Replaces schedule effective 7/1/2023

**GOVERNMENTAL WATER SERVICE**

**AVAILABILITY**

Water service under this schedule is available by written contract to governmental authorities to be used for metered resale.

**RATE**

Volume Charge (per 1,000 gallons used per billing period) \$2.97