



**Schedule SEWERI  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**SEWER SERVICE (CITY)**

**AVAILABILITY**

Sewer service will be furnished to residential, commercial and industrial customers within the corporate limits of Shelby, where access to existing City facilities is feasible.

**RATE**

**A. CUSTOMERS RECEIVING FULL REQUIREMENTS SHELBY CITY WATER SERVICE**

Customer Charge Per Water Consumption Unit                      \$22.50 per billing period

Volume Charge (per 1,000 gallons)                                      \$4.87

The Minimum Bill is the Customer Charge.

**B. CUSTOMERS NOT RECEIVING FULL REQUIREMENTS SHELBY CITY WATER SERVICE**

Charge negotiated on basis of estimated or measured discharge of wastewater into the sewer system.

Minimum Bill:            (1)     \$46.85 for estimated discharge of 5,000 gallons or less used per billing period.

                                  (2)     Rate under A. when actual measured discharge is required under D.

**C. CUSTOMERS RECEIVING LOW PRESSURE SEWER PUMP SERVICE**

Customer Charge Per Consumption Unit                                \$22.50 per billing period

Customer Pump Charge per Consumption Unit                        \$54.08 per billing period

Volume Charge (Per 1000 gallons used)                                \$4.87

The Minimum Bill is the Customer Charge.

D. See "Conditions" Paragraph on page 2.

**Schedule SEWERI**  
**Effective July 1, 2024**

Replaces schedule effective 7/1/2023

CONDITIONS

Sewer service billing for customers who receive all water used from the City's water supply system, is normally based on the entire amount of water metered and delivered by the City.

A customer who uses water received from sources other than the City's water supply system and which water is discharged into the City's sewer system, may be required to install and maintain, without expense to the City of Shelby, an acceptable device, or devices, for measuring the quantity of water received. The customer will pay a sewer service charge for such water discharged into the City's sewer system, as though all such water had been received from the City's water supply system.

A user of the City's water system for residential or commercial use, no part of which reaches the City's sewer system, may avoid the regular sewer charge by having a separate water meter installed to measure water used for this purpose.

In the event that a person or corporation discharging industrial wastes into the City's sewer system produces evidence to the City Manager that more than 10% of the total annual volume of water used for all purposes does not reach the City's sewer, an estimated percentage of total water consumption to be used in computing charges may be agreed upon between the City Manager and the persons discharging industrial wastes into said sewer.

A full sewer service charge will be made for water used to fill swimming pools, wading pools, and storage containers; unless such use is determined, at the time of delivery, by a measuring device other than the installed property water meter.

The Code of Ordinances of the City of Shelby, Chapter 44 Article IV, Sections 44-121 through 44-230, covers restrictions on the discharge of wastes into the City's sewer system and surcharge(s) for the treatment of wastes which are potentially harmful to the system and/or involve extra processing costs.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule SEWERO  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**SEWER SERVICE (RURAL)**

**AVAILABILITY**

Sewer service will be furnished to residential, commercial, and industrial customers outside the corporate limits of Shelby, where access to existing City facilities is feasible.

**RATE**

**A. CUSTOMERS RECEIVING FULL REQUIREMENTS SHELBY CITY WATER SERVICE**

Customer Charge Per Water Consumption Unit	\$38.24 per billing period
Volume Charge (Per 1,000 gallons per billing period)	\$8.28

The Minimum Bill is the Customer Charge.

**B. CUSTOMERS NOT RECEIVING FULL REQUIREMENTS SHELBY CITY WATER SERVICE**

Charge negotiated on basis of estimated or measured discharge of wastewater into the sewer system.

- Minimum Bill:
- (1) \$79.64 for estimated discharge of 5,000 gallons or less per billing period
  - (2) Rate under A. when actual measured discharge is required under D.

**C. CUSTOMERS RECEIVING LOW PRESSURE SEWER PUMP SERVICE**

Customer Charge Per Consumption Unit	\$38.24 per billing period
Customer Pump Charge per Consumption Unit	\$54.08 per billing period
Volume Charge (Per 1000 gallons per billing period)	\$8.28

The Minimum Bill is the Customer Charge.

**D. See "Conditions" Paragraph on page 2.**

**SCHEDULE SEWERO**  
**Effective July 1, 2024**  
Replaces schedule effective 7/1/2023

CONDITIONS

Sewer service billing for customers who receive all water used from the City's water supply system, is normally based on the entire amount of water metered and delivered by the City.

A customer who uses water received from sources other than the City's water supply system and which water is discharged into the City's sewer system, may be required to install and maintain, without expense to the City of Shelby, an acceptable device, or devices, for measuring the quantity of water received. The customer will pay a sewer service charge for such water discharged into the City's sewer system, as though all such water had been received from the City's water supply system.

A user of the City's water system for residential or commercial use, no part of which reaches the City's sewer system, may avoid the regular sewer charge by having a separate water meter installed to measure water used for this purpose.

In the event that a person or corporation discharging industrial wastes into the City's sewer system produces evidence to the City Manager that more than 10% of the total annual volume of water used for all purposes does not reach the City's sewer, an estimated percentage of total water consumption to be used in computing charges may be agreed upon between the City Manager and the persons discharging industrial wastes into said sewer.

A full sewer service charge will be made for water used to fill swimming pools, wading pools, and storage containers; unless such use is determined, at the time of delivery, by a measuring device other than the installed property water meter.

The Code of Ordinances of the City of Shelby, Chapter 44 Article IV, Sections 44-121 through 44-230, covers restrictions on the discharge of wastes into the City's sewer system and surcharge(s) for the treatment of wastes which are potentially harmful to the system and/or involve extra processing costs.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Schedule SEWLIN  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**LARGE INDUSTRIAL SEWER SERVICE (CITY)**

**AVAILABILITY**

Sewer service will be furnished to consumers within the corporate limits of Shelby, where access to existing City facilities is feasible.

**RATE**

Customer Charge Per Water Consumption Unit	\$200.31 per billing period
Volume Charge (Per 1,000 gallons used per billing period)	\$2.65

**CONDITIONS**

Customer must use a minimum of 1,000,000 gallons per billing period to be eligible for this rate.

Sewer service billing for customers who receive all water used from the City's water supply system, is normally based on the entire amount of water metered and delivered by the City.

In the event that a person or corporation discharging industrial wastes into the City's sewer system produces evidence to the City Manager that more than 10% of the total annual volume of water used for all purposes does not reach the City's sewer system, an estimated percentage of total water consumption to be used in computing charges may be agreed upon between the City Manager and the persons discharging industrial wastes into said sewer system.

The Code of Ordinances of the City of Shelby, Chapter 44 Article IV, Sections 44-121 through 44-230, covers restrictions on the discharge of wastes into the City's sewer system and surcharge(s) for the treatment of wastes which are potentially harmful to the system and/or involve extra processing costs.



**Schedule SEWLO  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**LARGE INDUSTRIAL SEWER SERVICE (RURAL)**

**AVAILABILITY**

Sewer service will be provided to consumers not within the corporate limits of Shelby, where access to existing City facilities is feasible.

**RATE**

Customer Charge Per Water Consumption Unit	\$340.53 per billing period
Volume Charge (Per 1,000 gallons used per billing period)	\$4.51

**CONDITIONS**

Customer must use a minimum of 1,000,000 gallons per billing period to be eligible for this rate.

Sewer service billing for customers who receive all water used from the City's water supply system, is normally based on the entire amount of water metered and delivered by the City.

In the event that a person or corporation discharging industrial wastes into the City's sanitary sewer system produces evidence to the City Manager that more than 10% of the total annual volume of water used for all purposes does not reach the City's sewer system, an estimated percentage of total water consumption to be used in computing charges may be agreed upon between the City Manager and the persons discharging industrial wastes into said sewer system.

The Code of Ordinances of the City of Shelby, Chapter 44 Article IV, Sections 44-121 through 44-230, covers restrictions on the discharge of wastes into the City's sewer system and surcharge(s) for the treatment of wastes which are potentially harmful to the system and/or involve extra processing costs.



**Schedule SEWERG  
Effective July 1, 2024**

Replaces schedule effective 7/1/2023

**GOVERNMENTAL SEWER SERVICE**

**AVAILABILITY**

Sewer service under this schedule is available by written contract to governmental authorities to be used for metered resale.

**RATE**

Customer Charge Per Service Connection	\$25.25 per billing period
Volume Charge (per 1,000 gallons used per billing period)	\$7.25

**CONDITIONS**

Any governmental unit receiving this rate must upon written request from the City of Shelby provide a list of service connections to the sewer lines. The customer charge will be calculated based on the total number of connections to the sewer system.

In existing service where one meter serves more than one consumption unit, each unit will be considered to carry one customer charge per billing period, regardless of individual or aggregate consumption.



**Effective July 1, 2024**  
Replaces schedule effective 7/1/2021

## **WATER AND SEWER FEE SCHEDULE**

### **WATER FEES:**

<b>Tap Size</b>	<b>Tap Fee</b>	<b>Meter Set Fee</b>	<b>Service Fee</b>	<b>Total Cost</b>
<b>3/4"</b>	\$1,120	\$180	\$200	\$1,500
<b>1"</b>	\$1,180	\$270	\$400	\$1,850
<b>1 1/2"</b>	\$1,615	\$735	\$600	\$2,950
<b>2"</b>	\$1,850	\$1,350	\$800	\$4,000
<b>3"</b>	\$450	N/A	\$1,000	\$1,450
<b>4"</b>	\$450	N/A	\$1,500	\$1,950
<b>6"</b>	\$550	N/A	\$3,000	\$3,550
<b>8"</b>	\$550	N/A	\$4,000	\$4,550
<b>Hydrant Relocation</b>				\$3,500

### Water Tap Fee

- Water tap fee (for 3/4", 1", 1 1/2", and 2") includes all necessary hardware for connection to existing water mains and service line to customer property (includes meter box.) Meter will be placed on private property immediately outside public right of way.
- Taps to public water infrastructure shall be performed by the City. The City will provide work on all meter and hydrant relocations. Meter relocation fee shall be the same as tap fee.

### Meter Set Fee

- For 3/4", 1", 1-1/2", and 2" water services, the meter set fee includes the City providing and installing appropriate water meter.
- For 3", 4", 6", and 8" water services, no meter set fee exists. The contractor/plumber shall provide water meter which has been reviewed and approved by the City of Shelby. (All water meters shall be compatible with the Itron MVRS remote meter reading system.)
- Irrigation systems shall have a separate meter installed (RPZ Backflow is required to be installed and tested at the customer's expense.) All applicable fees will be charged as listed above.

### Water Service Fee

- Water service fee is the administrative costs associated with starting of new water service.



**Effective July 1, 2024**

Replaces schedule effective 7/1/2021

- Water service fees only apply to new services when connecting to the public water supply.

New Subdivision Water Connection

- All public water infrastructure for new subdivisions shall be pre-tapped by the contractor at the time of the public water system extension.
- When taps are installed by the contractor during construction of the public water system extension, tap fees apply to where new water mains are connecting to City’s existing infrastructure.

Pre-Tapped Customer Connection - Water

- Any property that has a pre-tapped connection to the City’s water system will be charged the water meter set and service fee.

Hydrant Relocation Fee

- If it is possible to relocate a hydrant, the hydrant fee will be \$3,500 or actual cost; whichever is greater.

Demolition of Structures - Water

- Properties which have been scheduled for demolition and will be redeveloped will have existing water service disconnected on the customer side of the meter box and the meter box will be removed. The service will remain connected at the main for a period of up to one (1) year from disconnection.
- At the time of disconnection from existing structure to be demolished, the City will inspect the existing service line. If service line is in poor condition (i.e., unapproved material, leaking, etc...) then service will be disconnected at the water main. If construction of a primary structure on the property begins within one (1) year, the City will reinstall tap service line and meter box at no cost to the customer.
- Customer shall begin construction of primary structure within one year of demolition. If construction has not begun at the one-year mark, the City may disconnect the service at the main and require new connection with tap, service and meter fees.

**SEWER FEES:**

<b>Tap Size</b>	<b>Tap Fee</b>	<b>Service Fee</b>	<b>Total Cost</b>
<b>4"</b>	\$950	\$500	\$1,450
<b>6"</b>	\$950	\$600	\$1,550
<b>8"</b>	\$1,000	\$2,000	\$3,000
<b>10"</b>	\$1,050	\$3,000	\$4,050
<b>12"</b>	\$1,100	\$4,000	\$5,100

## **Effective July 1, 2024**

Replaces schedule effective 7/1/2021

### Sewer Tap Fee

- Sewer tap fee includes tap, manhole boot, and roadway repairs for sewer connections in City maintained streets only.
- The customer's plumber/contractor is responsible for sewer service from sewer tap of manhole or sewer main to structure being served.
- Service line replacement will only incur a tap fee. All other costs associated with service line replacement shall be conducted by a licensed plumber at the customer's expense.
- City will perform taps on all existing public sewer mains and manholes.

### Sewer Fees for Taps in NCDOT Streets

- Customer shall be responsible for paying all costs associated with connections to the City's sewer system in NCDOT streets. Costs may include boring, excavation, paving overlay, etc...
- The City of Shelby will coordinate work with NCDOT, a contractor (selected by the City) and the customer's plumber.
- Customer will be required to pay the estimated fees to the City prior to work commencing.
- Any cost above and beyond the estimated fees will be billed to the customer upon completion of the work.

### Sewer Service Fee

- Sewer service fee is the administrative costs associated with a new sewer service and applies when connecting to the City's sewer system.

### New Subdivision Sewer Connections

- All public sewer infrastructure for new subdivisions shall be pre-tapped by the contractor at the time of public sewer extension.
- When taps are installed by the contractor during construction of the public sewer extension, tap fees apply to where new sewer mains are connecting to the City's existing infrastructure.

### Pre-tapped Customer Connections - Sewer

- Any property that has a pre-tapped connection to the City's sewer system will be charged the sewer service fee and a connection fee of \$50.00.

### Tap Service Fees for Assessment Areas

- Service fees will be calculated in the total project cost assuming 100% connection.
- Connection to clean-out/stub-out in assessment area shall be \$50.00.

### Demolition of Structures - Sewer

- Properties which have been scheduled for demolition and will be redeveloped will have existing sewer service capped at the right-of-way or sewer easement and remain connected at the main for a period of up to one (1) year from disconnection.

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Replaces schedule effective 7/1/2021

- At the time of disconnection from existing structure to be demolished, the City will inspect the existing service line. If service line is in poor condition (i.e., collapsing, unapproved material, etc...) then service will be disconnected at the sewer main/manhole. Customer will then be responsible for tap fee, service fee and new service lateral installed by the customer's licensed plumber.
- Customer shall begin construction within one year of demolition. If construction has not begun at the one-year mark, the City has the right to disconnect the service at the main/manhole and require new connection with tap and service fees.



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**MISCELLANEOUS WATER AND WASTEWATER FEES**

**MISCELLANEOUS WATER FEES:**

**Hydrant Meter Deposits:**

Deposit required for Hydrant Flow Meter	\$1,500.00
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**MISCELLANEOUS WASTEWATER FEES:**

Significant Industrial User (SIU) Fee	\$450.00/month
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**Pretreatment Surcharges:**

<i>High Strength BOD</i>	<i>(For BOD &gt;250 mg/L)</i>	<i>\$0.20 per lb.</i>
<i>High Strength TSS</i>	<i>(For TSS&gt;250 mg/L)</i>	<i>\$0.15 per lb.</i>
<i>High Strength NH3-N</i>	<i>(For NH3-N&gt;15.0 mg/L)</i>	<i>\$0.40 per lb.</i>

**Additional Pretreatment Fees:**

*Non-Significant Industrial User Fees*

- |  |                  |
|--|------------------|
| • <i>Permit Application – Initial Permit Development</i> | <i>No Charge</i> |
| • <i>Permit Issuance – Due upon Approval of Permit</i>   | <i>\$200.00</i>  |
| • <i>Annual Permit Renewal/Modification Fee</i>          | <i>\$100.00</i>  |

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Sampling & Miscellaneous Fees

- *Sampling/Monitoring Fees\** *Cost to City (Contract Lab)*
- *Toxicity Monitoring (Acute and Chronic)* *Cost to City (Contract Lab)*

***\*SIU Fees include sampling as outlined by permit. Any additional samples will be billed at cost to the customer. Food Service Establishments requiring testing for Fats, Oils and Grease discharges are included in this category.***

**FOG Charges:**

<i>Small Customer</i>	<i>0 to 10,000 gals</i>	<i>\$9.52 per month</i>
<i>Medium Customer</i>	<i>10,001 to 50,000 gals</i>	<i>\$14.28 per month</i>
<i>Large Customer</i>	<i>50,001 or greater gals</i>	<i>\$19.04 per month</i>

**NOTE: Rate based on water usage per month and can be adjusted accordingly with usage.**

**Septage Fees:**

Septage Load:	\$75.00/Load (Typical load $\leq$ 2500 gallons)	
	\$150.00/Load (Typical load $\geq$ 2500 gallons)	
After Hours Charge:	\$100.00/Load (Typical load $\leq$ 2500 gallons)	
	\$175.00/Load (Typical load $\geq$ 2500 gallons)	
Annual Permit Fee:	\$125.00 *	

**NOTE: \*Permit will be issued for calendar year and Permit Fee is billed upon initial issuance and every December thereafter.**

**Low Pressure Sewer System:**

**New Connections:** Low Pressure Pump shall be obtained from the City of Shelby.

Cost = Current pump pricing + 4" sewer tap fee + 4" sewer service fee.